

Analytics and Al Services Specialists – Provider Compendium 2024

September 2024: Complimentary Abstract / Table of Contents



Our research offerings

This report is included in the following research program(s): Data and Analytics, Artificial Intelligence (AI)

- ► Advanced SciTech
- ► Amazon Web Services (AWS)
- ► Application Services
- ► Artificial Intelligence (AI)
- ► Asset and Wealth Management
- ▶ Banking and Financial Services Business Process
- ▶ Banking and Financial Services Information Technology
- ▶ Catalyst[™]
- ► Clinical Development Technology
- ► Cloud and Infrastructure
- ► Contingent Staffing
- ► Contingent Workforce Management
- ► Customer Experience Management Services
- ► CX Excellence
- ► CXM Technology
- ▶ Cybersecurity
- ► Cyber Threat Detection and Response
- ▶ Data and Analytics
- ▶ Digital Adoption Platforms
- ▶ Digital Services
- ► Digital Workplace
- ▶ Employee Experience Management (EXM) Platforms
- ► Employer of Record (EOR)
- ▶ Engineering Research and Development
- ► Enterprise Platform Services
- ► Exponential Technologies

- ► Finance and Accounting
- ► Financial Crime and Compliance
- ► Financial Services Technology (FinTech)
- ► Forces & Foresight
- ► GBS Talent Excellence
- ▶ Global Business Services
- ▶ Google Cloud
- ▶ HealthTech
- ▶ Human Resources
- ▶ Insurance Business Process
- ► Insurance Information Technology
- ► Insurance Technology (InsurTech)
- ▶ Insurance Third-Party Administration (TPA) Services
- ► Intelligent Document Processing
- ▶ Interactive Experience (IX) Services
- ▶ IT Services Excellence
- ▶ IT Talent Excellence
- ▶ Life Sciences Business Process
- ▶ Life Sciences Commercial Technologies
- ► Life Sciences Information Technology
- ▶ Locations Insider™
- Marketing Services
- ▶ Market Vista™
- ▶ Microsoft Azure
- ► Microsoft Business Application Services
- ► Modern Application Development (MAD)

- ▶ Mortgage Operations
- ▶ Multi-country Payroll
- ▶ Network Services and 5G
- ▶ Oracle Services
- ▶ Outsourcing Excellence
- ▶ Payer and Provider Business Process
- ► Payer and Provider Information Technology
- ▶ Price Genius AMS Solution and Pricing Tool
- ▶ Pricing Analytics as a Service
- ▶ Process Intelligence
- ▶ Process Orchestration
- ▶ Procurement and Supply Chain
- ▶ Recruitment
- ▶ Retail and CPG
- ▶ Retirement Technologies
- ▶ Revenue Cycle Management
- ▶ Rewards and Recognition
- ▶ SAP Services
- ► Service Optimization Technologies
- ► Software Product Engineering Services
- ► Supply Chain Management (SCM) Services
- ► Sustainability Technology and Services
- ▶ Talent Genius™
- ► Technology Skills and Talent
- ► Trust and Safety
- ► Value and Quality Assurance (VQA)

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Benchmarking

Contract assessment

Peer analysis

Market intelligence

Tracking: providers, locations, risk, technologies

Locations: costs, skills, sustainability, portfolios

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Introduction

With the emergence of domain- and function-specific analytics and Al initiatives, enterprises are finding it difficult to implement such projects at scale due to data-related challenges, inability to acquire skilled talent, advanced IP, and lack of AI and cloud capabilities. They are looking for service providers with such capabilities catering to their specific needs. Analytics and AI specialist service providers have built such capabilities through investments in talent, products and platforms, partnerships, industry expertise, and Al-based solutions designed to serve specific client needs.

In this research, we present an assessment and detailed profiles of analytics and Al services specialists. Each provider profile presents a comprehensive picture of its service focus, key Intellectual Property (IP) / solutions, domain investments, and case studies. The assessment is based on Everest Group's annual RFI process for calendar year 2022 and 2023 H1 (January-June), interactions with leading analytics and AI services specialists, client

reference checks, and an ongoing analysis of the analytics and Al services market.

In this research, we present an assessment and detailed profiles of 26 Analytics and AI services specialists. Each provider profile provides a comprehensive picture of its strengths and limitations. The assessment is based on Everest Group's annual RFI process for the calendar year 2023, interactions with leading analytics and Al services specialists, client reference checks, and an ongoing analysis of the analytics and AI services market.

This report includes the profiles of the following 26 leading data observability technology providers:

Affine, Aptus Data Lab, BizAcuity, Centific, C5i, DataArt, EXL, Factspan, Fractal Analytics, Ganit, Infocepts, Innover Digital, LatentView Analytics, Lingaro, MathCo, Mu Sigma, Polestar, Quantiphi, Quantzig, SDG Group, SG Analytics, Sigmoid, Straive, Tiger Analytics, Tredence, USEReady

Scope of this report

Geography: Global

Provider: 26 analytics and Al services

specialists

Services: Analytics and Al services

Scope of analytics and Al services research

Industry coverage

















Sales

Marketing and branding

Finance and Accounting (F&A)

Procurement

Supply chain and operations

Human Resources (HR)

Customer support



BFSI

Healthcare and life sciences

Retail and CPG

Manufacturing

Telecom

Media and entertainment

Energy and utilities

Technology

Key service offerings

Strategy and consulting

- Vision and strategy for BI, AI/ML, and analytics
- Business case and use case development
- Consulting, road-mapping, and tool selection advisory
- PoCs and co-innovation
- Change management

BI and reporting

- Implementation of BI tools
- Descriptive modeling
- KPI monitoring/reporting
- Canned reports
- Custom visualizations
- Interactive and mobile BI
- · Intelligent business alerts
- · Real-time monitoring

Advanced analytics and insights

- · Predictive and prescriptive analytics
- Recommendation engines
- Personalization
- IoT and edge analytics
- Big data analytics

Data engineering

- Data lakes for AI/ML solutions
- Data marts
- Cloud modernization for accelerated Al adoption
- Data pipeline
- Data catalog
- Metadata management
- Data profiling
- Data cleansing

Service enablers

Al services

Al capabilities below enable and augment service delivery across analytics services:

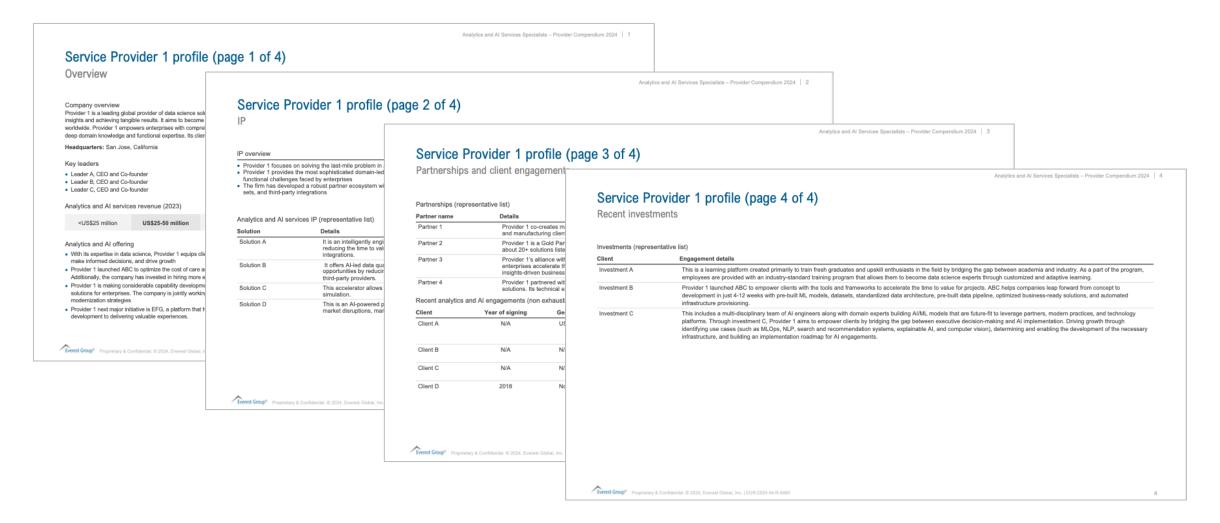
- Conversational AI (NLP/NLG)
- Image recognition
- Intelligent document processing

- Computer vision
- ML engineering
- MLOps

- Al governance
- · Al explainability and bias management

Functional coverage

This report has 26 service provider profiles providing a comprehensive view of company overview, key offerings, key Intellectual Property (IP), partnerships, investments, and case studies



Research calendar

Data and Analytics

	Published Current release Planned
Reports title	Release date
Data & Analytics – Review of Google Next '24 Product Launch	May 2024
Generative AI – Review of Adobe Summit 2024	May 2024
Google Workspace – Review of Google Next '24 Product Launch	May 2024
Security – Review of Google Next '24 Product Launch	May 2024
Low-code Application Development – Review of Appian World 2024	May 2024
Cloud ERP – Review of SAP Sapphire 2024 Event	June 2024
Security Products: Review of Cisco's Security Product Announcements at RSAC 2024 and Cisco Live 2024	July 2024
Telecommunications - Review of Ericsson Site Energy Orchestration Product Launch	August 2024
Microsoft Security – Review of Microsoft Security's Product Launch at RSAC '24	August 2024
Fueling the Future: How Data & Analytics and AI are transforming the Oil and Gas Industry	September 2024
Analytics and Al Services Specialist – Provider Compendium 2024	September 2024
Unveiling the Modern Data Tech Stack: Evolution Over the Years	Q3 2024
Data and Analytics (D&A) Services PEAK Matrix® Assessment 2024	Q3 2024
Data & AI (D&AI) Services for Mid-Market Enterprises PEAK Matrix® Assessment 2024	Q4 2024
Data and Analytics (D&A): State of The Market 2024	Q4 2024
Analytics and Al Services Specialists PEAK Matrix® Assessment 2025	Q1 2025

Note: Click to see a list of all of our published Data and Analytics reports



Research calendar

Artificial Intelligence (AI)

	Published Current release Planned
Reports title	Release date
Generative Al Adoption – Examining Real-world Use in Horizontal Functions and Future Outlook	June 2024
Generative Al Adoption in Customer Experience Management (CXM)	June 2024
Al-led Business Transformation – Review of PegaWorld iNspire 2024	June 2024
Generative Al Adoption in Talent Acquisition Services	June 2024
Generative AI Impact and Adoption in Trust and Safety (T&S)	June 2024
Generative Al Adoption in Human Resources	June 2024
Generative Al Adoption in Marketing Services	June 2024
Cloud ERP – Review of SAP Sapphire 2024 Event	August 2024
Microsoft Security – Review of Microsoft Security's Product Launch at RSAC '24	August 2024
Fueling the Future: How Data & Analytics and AI are transforming the Oil and Gas Industry	September 2024
Analytics and Al Services Specialist – Provider Compendium 2024	September 2024
Artificial Intelligence (AI) and Generative AI Services PEAK Matrix® Assessment 2024	Q3 2024
Artificial Intelligence (AI) and Generative AI Service Provider Compendium 2024	Q3 2024
Al Top 50 2024	Q3 2024
Data Annotation and Labeling (DAL) Solutions for AI/ML PEAK Matrix® Assessment 2025	Q1 2025
Analytics and Al Services Specialist Provider Compendium 2025	Q1 2025

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