Process Mining – Technology Provider Compendium 2024

July 2024: Complimentary Abstract / Table of Contents

Provider Compendium
Service Optimization Technologies

Everest Group®

Our research offerings

This report is included in the following research program(s):

Service Optimization Technologies, Process Intelligence

- ► Advanced SciTech
- ► Amazon Web Services (AWS)
- ► Application Services
- ► Artificial Intelligence (AI)
- ► Asset and Wealth Management
- ► Banking and Financial Services Business Process
- ► Banking and Financial Services Information Technology
- ► Catalyst™
- ► Clinical Development Technology
- ► Cloud and Infrastructure
- ► Contingent Staffing
- ► Contingent Workforce Management
- ► Customer Experience Management Services
- ► CX Excellence
- ► CXM Technology
- ► Cybersecurity
- ► Cyber Threat Detection and Response
- ► Data and Analytics
- ► Digital Adoption Platforms
- ► Digital Services
- ► Digital Workplace
- ► Employee Experience Management (EXM) Platforms
- ► Employer of Record (EOR)
- ► Engineering Research and Development
- ► Enterprise Platform Services
- ► Exponential Technologies

- ► Finance and Accounting
- ► Financial Crime and Compliance Operations
- ► Financial Services Technology (FinTech)
- ► Forces & Foresight
- ► GBS Talent Excellence
- ► Global Business Services
- ► Google Cloud
- ► HealthTech
- ► Human Resources
- ► Insurance Business Process
- ► Insurance Information Technology
- ► Insurance Technology (InsurTech)
- ► Insurance Third-Party Administration (TPA) Services
- ► Intelligent Document Processing
- ► Interactive Experience (IX) Services
- ► IT Services Excellence
- ► IT Talent Excellence
- ► Life Sciences Business Process
- ► Life Sciences Commercial Technologies
- ► Life Sciences Information Technology
- ► Locations Insider™
- ► Marketing Services
- ► Market Vista™
- ► Microsoft Azure
- ► Microsoft Business Application Services
- ► Modern Application Development (MAD)

- ► Mortgage Operations
- ► Multi-country Payroll
- ► Network Services and 5G
- ► Oracle Services
- ► Outsourcing Excellence
- ► Payer and Provider Business Process
- ► Payer and Provider Information Technology
- ► Price Genius – AMS Solution and Pricing Tool
- ► Pricing Analytics as a Service
- ► Process Intelligence
- ► Process Orchestration
- ► Procurement and Supply Chain
- ► Recruitment
- ► Retail and CPG IT Services
- ► Retirement Technologies
- ► Revenue Cycle Management
- ► Rewards and Recognition
- ► SAP Services
- ► Service Optimization Technologies
- ► Software Product Engineering Services
- ► Supply Chain Management (SCM) Services
- ► Sustainability Technology and Services
- ► Talent Genius™
- ► Technology Skills and Talent
- ► Trust and Safety
- ► Value and Quality Assurance (VQA)

If you want to learn whether your organization has a membership agreement or request information on pricing and membership options, please contact us at info@everestgrp.com

Learn more about
our custom research capabilities

Benchmarking

Contract assessment

Peer analysis

Market intelligence

Tracking: providers, locations, risk, technologies

Locations: costs, skills, sustainability, portfolios

Contents

For more information on this and other research published by Everest Group, please contact us:

Amardeep Modi, Vice President

Santhosh Kumar, Practice Director

Harpreet Makan, Practice Director

Niveditha Arjun, Senior Analyst

Upshant Saini, Senior Analyst

Background of the research

Everest Group defines process mining as a type of software product that analyzes process-related information, primarily from event logs generated by enterprise systems (ERP, CRM, etc.), to offer a fact-based approach to discover, monitor, and optimize as-is processes. The technology provides a data-based approach to process optimization through numerous applications and use cases spanning industries and process areas. Process mining's numerous benefits have spurred its adoption among enterprises, and this has led to process mining continuing to be one of the fastest-growing markets in the Intelligent Automation (IA) space.

In order to support enterprise objectives, process mining products are rapidly evolving in the sophistication of their capabilities and come with an expanding set of features and functionalities. Therefore, it is imperative for organizations to select the right enterprise-grade process mining solution to realize the expected benefits. In this study, we assess process mining software products that can analyze process-related information captured in event logs to discover process maps and are available independent of professional services.

Each provider profile provides a comprehensive picture of its product overview, company overview, recent deals and announcements, and market adoption. The assessment is based on Everest Group's annual RFI process for the calendar year 2023, which involved interactions with 21 leading process mining technology providers. Among them, 16 participated in the RFI process, while 5 did not.

This report includes the profiles of the following 21 leading technology providers: ABBYY, Appian, Apromore, Celonis, Cyclone Robotics, Decisions, FUTUROOT, IBM, iGrafx, inverbis, Microsoft, mindzie, mpmX, process.science, Proxverse, QAD, QPR, SAP Signavio, Software AG, UiPath, and UpFlux.

Scope of this report

Geography: Global

Industry: Process mining

Overview and abbreviated summary of key messages

This report features detailed profiles of 21 leading process mining technology providers to assist process mining buyers in selecting providers that can serve their needs. It allows technology providers to compare their offerings and capabilities with other providers in the marketplace.

Some of the findings in this report, among others, are:

Profiles of process mining providers
Each technology provider profile captures the following details of providers vis-à-vis their process mining offerings and capabilities:

- Company overview
- Recent deals and announcements
- Market adoption and client portfolio mix
- Product overview and partnerships
- Product capabilities and key enhancements

The process mining compendium report has over 21 provider profiles; attached below are the charts to illustrate the depth of the report

Research calendar
Service Optimization Technologies

<div align="right">Published   Current release   Planned</div>

Reports title	Release date
Intelligent Document Processing (IDP), Banking IDP, and Insurance IDP Products PEAK Matrix® Assessments 2024	March 2024
Intelligent Process Automation (IPA) Solutions PEAK Matrix® Assessment 2024	April 2024
Intelligent Document Processing (IDP) – Provider Compendium 2024	May 2024
Intelligent Process Automation (IPA) Solutions – Provider Compendium 2024	May 2024
Process Mining Products PEAK Matrix® Assessment 2024	June 2024
Intelligent Document Processing (IDP) State of the Market 2024	June 2024
Process Mining – Technology Provider Compendium 2024	July 2024
Process Mining State of the Market 2024	Q3 2024
Digital Interaction Intelligence Products PEAK Matrix® Assessments 2024	Q3 2024
Process Orchestration Products PEAK Matrix® Assessment 2024	Q3 2024
Robotic Process Automation (RPA) – Technology Provider Landscape with PEAK Matrix® Assessment 2024	Q3 2024
Building Tomorrow's Business: The Strategic Role of Process Orchestration in Intelligent Automation	Q3 2024
The Business Case for Digital Interaction Intelligence	Q3 2024
Intelligent Automation Platform (IAP) – Technology Provider Landscape with PEAK Matrix® Assessment 2024	Q4 2024
Digital Interaction Intelligence (DII) Playbook	Q4 2024

Note: Click to see a list of all of our published Service Optimization Technologies reports

Stay connected

Dallas (Headquarters)
info@everestgrp.com
+1-214-451-3000

Bangalore
india@everestgrp.com
+91-80-61463500

Delhi
india@everestgrp.com
+91-124-496-1000

London
unitedkingdom@everestgrp.com
+44-207-129-1318

Toronto
canada@everestgrp.com
+1-214-451-3000

Website
everestgrp.com

Blog
everestgrp.com/blog

Follow us on

Everest Group is a leading research firm helping business leaders make confident decisions. We guide clients through today's market challenges and strengthen their strategies by applying contextualized problem-solving to their unique situations. This drives maximized operational and financial performance and transformative experiences. Our deep expertise and tenacious research focused on technology, business processes, and engineering through the lenses of talent, sustainability, and sourcing delivers precise and action-oriented guidance. Find further details and in-depth content at **www.everestgrp.com**.

Notice and disclaimers

Important information. Please review this notice carefully and in its entirety. Through your access, you agree to Everest Group's terms of use.

Everest Group®
With you on the journey