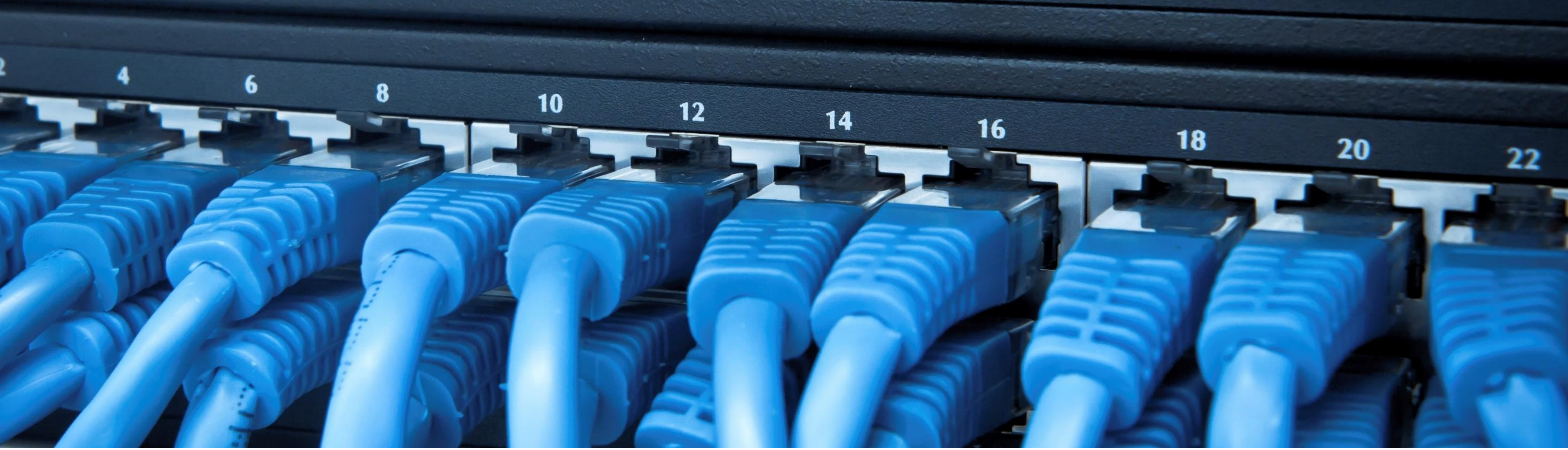


Microsoft Azure Services PEAK Matrix® Assessment 2024

December 2024: Complimentary Abstract / Table of Contents

PEAK MATRIX®

Cloud and Infrastructure Services

Everest Group®

Our research offerings

This report is included in the following research program(s):

Cloud and Infrastructure, Microsoft Azure

- Advanced SciTech
- Amazon Web Services (AWS)
- Application Services
- Artificial Intelligence (AI)
- Asset and Wealth Management
- Banking and Financial Services Business Process
- Banking and Financial Services Information Technology
- Catalyst™
- Clinical Development Technology
- Cloud and Infrastructure
- Contingent Staffing
- Contingent Workforce Management
- Contract Research Organization Services
- Customer Experience Management Services
- CX Excellence
- CXM Technology
- Cybersecurity
- Cyber Threat Detection and Response
- Data and Analytics
- Digital Adoption Platforms
- Digital Services
- Digital Workplace
- Employee Experience Management (EXM) Platforms
- Employer of Record (EOR)
- Engineering Research and Development
- Enterprise Platform Services
- Exponential Technologies
- Finance and Accounting
- Financial Crime and Compliance
- Financial Services Technology (FinTech)
- Forces & Foresight
- GBS Talent Excellence
- Global Business Services
- Google Cloud
- HealthTech
- Human Resources
- Insurance Business Process
- Insurance Information Technology
- Insurance Technology (InsurTech)
- Insurance Third-Party Administration (TPA) Services
- Intelligent Document Processing
- Interactive Experience (IX) Services
- IT Services Excellence
- IT Talent Excellence
- Lending and Mortgages
- Life Sciences Business Process
- Life Sciences Commercial Technologies
- Life Sciences Information Technology
- Locations Insider™
- Marketing Services
- Market Vista™
- Microsoft Azure
- Microsoft Business Application Services
- Modern Application Development (MAD)
- Multi-country Payroll
- Network Services and 5G
- Oracle Services
- Outsourcing Excellence
- Payer and Provider Business Process
- Payer and Provider Information Technology
- Payment Integrity Solutions
- Price Genius – AMS Solution and Pricing Tool
- Pricing Analytics as a Service
- Process Intelligence
- Process Orchestration
- Procurement and Supply Chain
- Recruitment
- Retail and CPG
- Retirement Technologies
- Revenue Cycle Management
- Rewards and Recognition
- SAP Services
- Service Optimization Technologies
- Software Product Engineering Services
- Supply Chain Management (SCM) Services
- Sustainability Technology and Services
- Talent Genius™
- Technology Skills and Talent
- Trust and Safety
- Value and Quality Assurance (VQA)

If you want to learn whether your organization has a membership agreement or request information on pricing and membership options, please contact us at info@everestgrp.com

Learn more about our custom research capabilities

- Benchmarking
- Contract assessment
- Peer analysis
- Market intelligence
- Tracking: providers, locations, risk, technologies
- Locations: costs, skills, sustainability, portfolios

Contents

For more information on this and other research published by Everest Group, please contact us:

Mukesh Ranjan, Vice President
Zachariah Chirayil, Practice Director
Sushree Acharya, Senior Analyst
Aastha Chakrawarty, Senior Analyst
Kaustubh K, Senior Analyst
Vyom Nagaich, Senior Analyst

Contents

Background of the research

The public cloud market has seen rapid expansion in recent years, driven by enterprises' growing need for digital transformation, innovation, and operational resilience. Microsoft Azure has capitalized on this demand, accelerating its adoption through investments in cutting-edge technologies such as generative AI in association with Open AI, industry-specific cloud solutions, data management (including Microsoft Fabric), and robust security features.

As Azure continues to evolve, enterprises are increasingly relying on Azure service providers to guide them through seamless cloud migrations and optimize their cloud environments. These providers offer critical expertise in cost control, resource optimization, and cloud-native development, ensuring businesses can fully leverage the power of Azure to drive growth and innovation.

In response to these evolving needs, Azure service providers are strengthening their go-to-market strategies, expanding certifications and specialization, and developing Azure-specific Intellectual Property (IP). Strong relationships with Microsoft enable these providers to deliver tailored, industry-specific solutions that enhance operational efficiency and unlock new avenues for business value.

In this research, we present an assessment and detailed profiles of 29 Microsoft Azure Service Providers (SPs) featured on Microsoft Azure Services PEAK Matrix® Assessment 2024. The assessment is based on Everest Group's annual Request for Information (RFI) process for the calendar year 2024, interactions with leading Microsoft Azure SPs, client reference checks, and an ongoing analysis of the cloud services market.

This report includes the profiles of the following 29 leading Microsoft Azure SPs featured on the Microsoft Azure Services PEAK Matrix:

- **Leaders:** Accenture, Capgemini, Cognizant, HCLTech, Infosys, TCS, and Wipro
- **Major Contenders:** DataArt, DXC Technology, EPAM, Eviden, EY, Happiest Minds, HSO, IBM, Kyndryl, LTIMindtree, Mphasis, NTT DATA, Orange Business, Persistent Systems, Tech Mahindra, UST, and Virtusa
- **Aspirants:** Computacenter, GFT, Orion Innovation, Sutherland, and VVDN

Scope of this report

Geography: global

Providers: 29 SPs

Services: Microsoft Azure Services

Overview and abbreviated summary of key messages

In this research, we present an assessment and detailed profiles of 29 SPs featured on Microsoft Azure Services PEAK Matrix® Assessment 2024. The assessment is based on Everest Group's annual RFI process for calendar year 2024, interactions with leading SPs, client reference checks, and an ongoing analysis of the Microsoft Azure services market.

Some of the findings in this report, among others, are:

Microsoft Azure Services PEAK Matrix

- This report includes the profiles of the following 29 leading providers featured on the Microsoft Azure Services PEAK Matrix®:
  - Leaders: Accenture, Capgemini, Cognizant, HCLTech, Infosys, TCS, and Wipro
  - Major Contenders: DataArt, DXC Technology, EPAM, Eviden, EY, Happiest Minds, HSO, IBM, Kyndryl, LTIMindtree, Mphasis, NTT DATA, Orange Business, Persistent Systems, Tech Mahindra, UST, and Virtusa
  - Aspirants: Computacenter, GFT, Orion Innovation, Sutherland, and VVDN

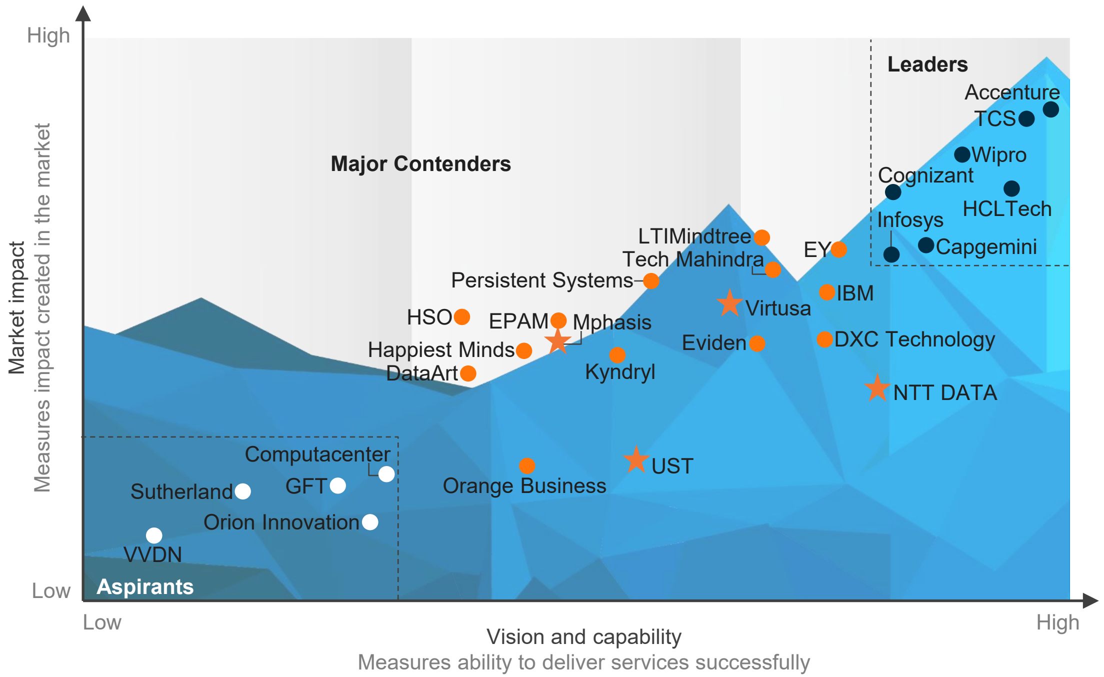
Service provider characteristics

- Leaders demonstrate strong market impact and extensive capabilities across the Azure ecosystem, supporting enterprises with end-to-end services, including infrastructure, application modernization, data transformation, and AI adoption
- Major Contender's collaboration with Microsoft and Independent Software Vendors (ISVs) underpins many successful Azure engagements, and is also lauded for their commercial flexibility and competitive pricing in some cases
- Aspirants excel in cost optimization, managed services, and workload migration but fall short in advanced Azure specializations, generative AI, and vertical-specific use cases, making them less suited for large-scale transformations

This study offers 29 distinct chapters providing a deep dive into key aspects of Microsoft Azure Services market; below are three charts to illustrate the depth of the report

Everest Group PEAK Matrix® Assessment 2024

Everest Group Microsoft Azure Services PEAK Matrix® Assessment 2024[1]



1 Assessments for DXC Technology and Tech Mahindra excludes provider inputs and are based on Everest Group's proprietary Transaction Intelligence (TI) database, provider public disclosures, and Everest Group's interactions with insurance buyers
Source: Everest Group (2024)

Capability assessment

Illustrative example

Measure of capability: Low High

Provider	Market impact				Vision and capability				
	Market adoption	Portfolio mix	Value delivered	Overall	Vision and strategy	Scope of services offered	Innovation and investments	Delivery footprint	Overall
Provider 1									
Provider 2									
Provider 3									
Provider 4									
Provider 5									
Provider 6									

Everest Group's remarks on providers

Illustrative example

Measure of capability: Low High

Market impact				Vision and capability				
Market adoption	Portfolio mix	Value delivered	Overall	Vision and strategy	Scope of services offered	Innovation and investments	Delivery footprint	Overall

Strengths

- Provider 1's solution portfolio can help enterprises of different maturity to accelerate their cloud implementation, embed data and analytics at scale
- Enterprises can rely on Provider 1 for cloud security needs on Microsoft Azure owing to its broad portfolio of security-focused solutions

Limitations

- Enterprises need to carefully assess Provider 1's capabilities as an MSP to manage their Microsoft Azure environment end-to-end as its experience in serving such engagements
- Some clients have voiced concerns around lack of proactive communication while managing Microsoft Azure engagements

Research calendar

Cloud and Infrastructure

Published Current release Planned

Reports title	Release date
FinOps for Enabling Value in Cloud: Unveiling the Top 10 Multi-cloud FinOps Visibility Tool Providers	December 2023
Secure Access Service Edge (SASE) Spotlight: Exploring the Top 10 SASE Technology Providers	December 2023
Accelerating Clients' Cloud Journeys: IT Services and Cloud Provider Partnerships to Drive Ecosystem Value	January 2024
Google Cloud Services Specialists PEAK Matrix® Assessment 2024	February 2024
Mainframe Services PEAK Matrix® Assessment 2024	April 2024
AWS Services Specialists PEAK Matrix® Assessment 2024	August 2024
Mainframe Services Enterprise Pulse 2024 – Top Three Providers Delivering Superior Value	September 2024
AWS Services PEAK Matrix® Assessment 2024	December 2024
Microsoft Azure Services PEAK Matrix® Assessment 2024	December 2024
Managed SD-WAN/SASE Services PEAK Matrix® Assessment 2024	Q4 2024
Cloud Services State of the Market 2024 – North America	Q4 2024
Cloud Services State of the Market 2024 – Europe	Q4 2024
Google Cloud Services PEAK Matrix® Assessment 2024	Q4 2024
Google Cloud Services State of the Market 2024	Q4 2024
Network Services State of the Market 2024	Q4 2024
AI-led Network Transformation for Businesses	Q4 2024

Note: Click to see a list of all of our published Cloud and Infrastructure reports

Stay connected

Dallas (Headquarters)
info@everestgrp.com
+1-214-451-3000

Bangalore
india@everestgrp.com
+91-80-61463500

Delhi
india@everestgrp.com
+91-124-496-1000

London
unitedkingdom@everestgrp.com
+44-207-129-1318

Toronto
canada@everestgrp.com
+1-214-451-3000

Website
everestgrp.com

Blog
everestgrp.com/blog

Follow us on

Everest Group is a leading research firm helping business leaders make confident decisions. We guide clients through today's market challenges and strengthen their strategies by applying contextualized problem-solving to their unique situations. This drives maximized operational and financial performance and transformative experiences. Our deep expertise and tenacious research focused on technology, business processes, and engineering through the lenses of talent, sustainability, and sourcing delivers precise and action-oriented guidance. Find further details and in-depth content at **www.everestgrp.com**.

Everest Group®
With you on the journey