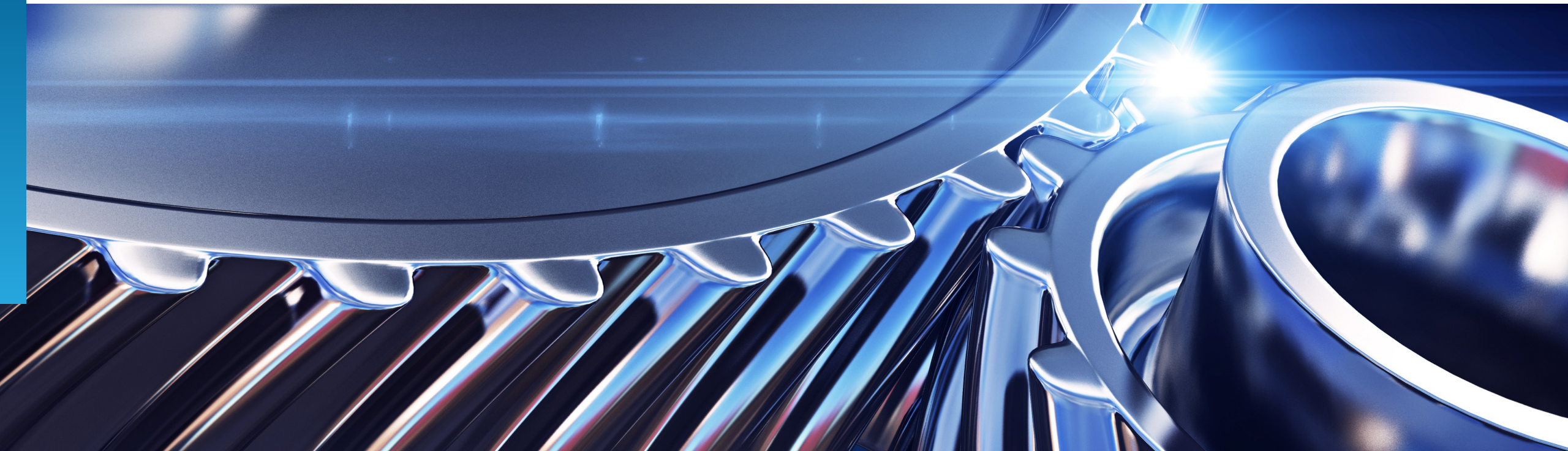


Unleashing the Era of Phygital Manufacturing – Industry 4.0 State of the Market 2023

February 2023: Complimentary Abstract / Table of Contents



Our research offerings

This report is included in the following research program(s):

[Engineering Services](#), [Digital Engineering Services](#)

- ▶ Amazon Web Services (AWS)
- ▶ Application Services
- ▶ Artificial Intelligence (AI)
- ▶ Asset and Wealth Management
- ▶ Banking and Financial Services Business Process
- ▶ Banking and Financial Services Information Technology
- ▶ Catalyst™
- ▶ Clinical Development Technology
- ▶ Cloud and Infrastructure
- ▶ Contingent Staffing
- ▶ Contingent Workforce Management
- ▶ Customer Experience Management Services
- ▶ CX Excellence
- ▶ CXM Technology
- ▶ Cybersecurity
- ▶ Data and Analytics
- ▶ Digital Adoption Platforms
- ▶ Digital Engineering Services
- ▶ Digital Services
- ▶ Digital Workplace
- ▶ Employee Experience Management (EXM) Platforms
- ▶ Employer of Record (EOR)
- ▶ Engineering Services
- ▶ Enterprise Platform Services
- ▶ Exponential Technologies
- ▶ Finance and Accounting
- ▶ Financial Services Technology (FinTech)
- ▶ GBS Talent Excellence
- ▶ Global Business Services
- ▶ Google Cloud
- ▶ Healthcare Business Process
- ▶ Healthcare Information Technology
- ▶ Human Resources
- ▶ Insurance Business Process
- ▶ Insurance Information Technology
- ▶ Insurance Technology (InsurTech)
- ▶ Insurance Third-Party Administration (TPA) Services
- ▶ Intelligent Document Processing
- ▶ Interactive Experience (IX) Services
- ▶ IT Services Excellence
- ▶ IT Services Executive Insights™
- ▶ IT Talent Excellence
- ▶ Life Sciences Business Process
- ▶ Life Sciences Commercial Technologies
- ▶ Life Sciences Information Technology
- ▶ Locations Insider™
- ▶ Marketing Services
- ▶ Market Vista™
- ▶ Microsoft Azure
- ▶ Modern Application Development (MAD)
- ▶ Mortgage Operations
- ▶ Multi-country Payroll
- ▶ Network Services and 5G
- ▶ Oracle Services
- ▶ Outsourcing Excellence
- ▶ Pricing Analytics as a Service
- ▶ Process Mining
- ▶ Process Orchestration
- ▶ Procurement and Supply Chain
- ▶ Recruitment
- ▶ Retail and CPG Information Technology
- ▶ Retirement Technologies
- ▶ Revenue Cycle Management
- ▶ Rewards and Recognition
- ▶ SAP Services
- ▶ Service Optimization Technologies
- ▶ Software Product Engineering Services
- ▶ Supply Chain Management (SCM) Services
- ▶ Sustainability Technology and Services
- ▶ Technology Skills and Talent
- ▶ Trust and Safety
- ▶ Value and Quality Assurance (VQA)
- ▶ Work at Home Agent (WAHA) Customer Experience Management (CXM)

If you want to learn whether your organization has a membership agreement or request information on pricing and membership options, please contact us at info@everestgrp.com

[Learn more about our custom research capabilities](#)

Benchmarking

Contract assessment

Peer analysis

Market intelligence

Tracking: providers, locations, risk, technologies

Locations: costs, skills, sustainability, portfolios

Contents

1. Introduction and overview	5
• Research methodology	6
• Key information on the report	7
• Background and/or introduction	8
• Industry 4.0 value chain and service functions	9
• How to read this document	11
• Summary of key messages	12
2. Market overview	13
• Overall Industry 4.0 market	14
• Level of adoption across enterprises	16
• Impediments to Industry 4.0 adoption	17
3. Emerging trends	18
• Major trends across Industry 4.0 landscape	19
• Convergence of technologies	20
• The Industry 4.0 standards ecosystem	22
• Industry 4.0-led sustainability initiatives	23
• Relevance of cybersecurity	24
4. Outsourcing landscape	25
• Industry 4.0 outsourced market	26
• Enterprise sourcing priorities and challenges	31

For more information on this and other research published by Everest Group, please contact us:

Nishant Udupa, Practice Director

Nandita Pandey, Senior Analyst

Contents

4. Outsourcing landscape (continued)	
• Pricing models	32
• Buyer perceptions and feedback	33
• Evaluation of competitive investments	34
5. Appendix	38
• Glossary	39
• Research calendar	41

Introduction

- Industry 4.0 or the fourth industrial revolution represents a new phase of transformation in the manufacturing and related value chains. The Industrial Internet of Things (IIoT), Artificial Intelligence (AI), Machine Learning (ML), Augmented Reality (AR), Virtual Reality (VR), additive manufacturing, analytics, simulation, blockchain, cybersecurity, cloud and edge computing, digital twins and robotics contribute to this transformation, which is characterized by interconnectivity, automation and complete digital transformation
- Due to numerous advantages to businesses, including enhanced flexibility, agility, visibility, quality, efficiency, and control, Industry 4.0 adoption is gaining substantial traction on a global scale. However, enterprises are facing several challenges in scaling up their Industry 4.0 initiatives, such as the lack of a strategic approach to implementation, technological complexity, costs, and unavailability of talent. Service providers are stepping in to address these issues and provide a wide range of solutions, significantly advancing the adoption of Industry 4.0 in businesses
- This report looks at the dynamism of the global Industry 4.0 market. The scope of this report covers the segments below – market overview, emerging trends in the market, and Industry 4.0 services outsourcing landscape

Scope of this report:



Market overview



Emerging trends



Outsourcing landscape

Summary of key messages

Some of the findings in this report, among others, are:

Market overview

- Overall enterprise spend for Industry 4.0 initiatives has grown at a rate of 12-14% from US\$105-110 billion in CY21 to US\$115-120 billion in CY22
- Most firms are still in the early stages of adoption and are weighing the value proposition offered by Industry 4.0
- Strategic approach to I4.0, technological complexity, costs, and talent availability remain key concerns when it comes to scaling projects in this domain

Emerging trends

- Successful implementation of several I4.0 use cases requires enterprises to develop deep expertise on a multitude of technologies
- Enterprises need to comply with multiple evolving standards depending upon their Industry 4.0 technology choices
- Enterprises are seeking to create 360-degree value with circular economy and sustainability
- With the increase in adoption of Industry 4.0, security threats are increasing like never before, leading to greater investment and focus on cybersecurity

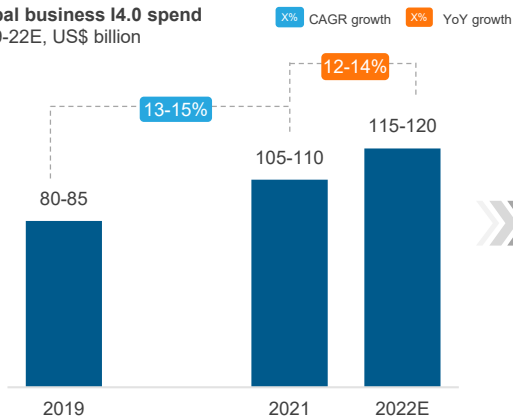
Outsourcing landscape

- The Industry 4.0 outsourced market has grown at a rate of 14-16%, capturing a market of US\$11.1-\$11.4 billion in CY22
- Service providers are helping enterprises with their sourcing priorities, the top ones being competencies in emerging technologies, access to skilled resources, and cost savings
- Outcome-based pricing models have grown as |compared to last couple of years, however time and material and fixed price contracts are still the most common pricing structures
- Service providers have invested into a range of competitive investments such as partnerships, acquisitions, labs, and CoEs, to expand the breadth and depth of their offerings

This study offers some distinct chapters providing a deep dive into key aspects of Industry 4.0 market; below are four charts to illustrate the depth of the report

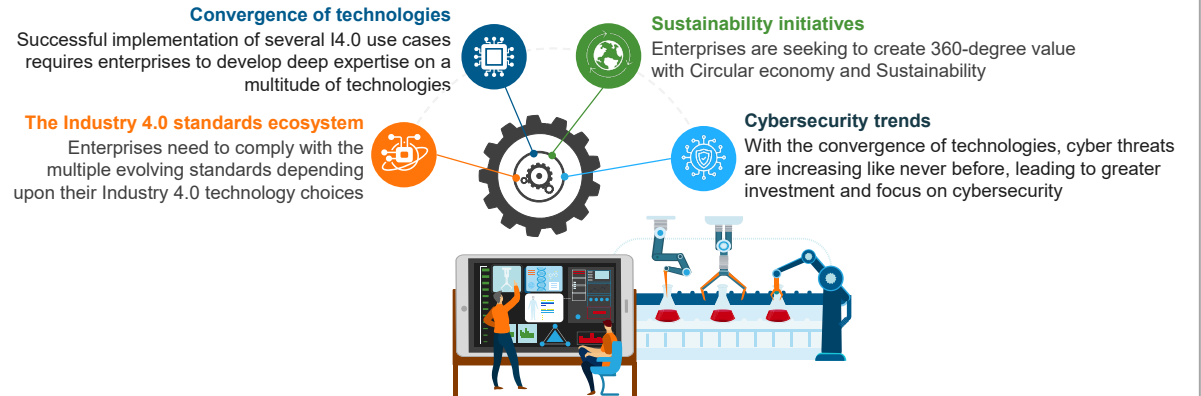
Enterprises investing significantly in Industry 4.0 market

Global business I4.0 spend 2019-22E, US\$ billion

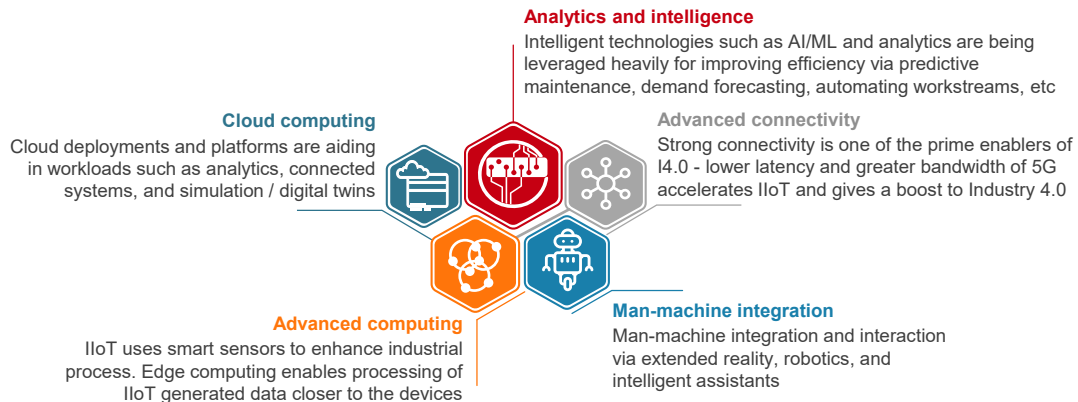


- Enterprises have identified Industry 4.0 as one of their strategic objectives - the level of adoption and spending has been steadily increasing over the past few years
- We estimate the global Industry 4.0 market to be worth roughly around US\$115-120 billion in CY22. Increased adoption of digital technologies in the industrial and manufacturing landscape has played a primary role in the growth of this market, with enterprises investing heavily in cloud and platforms, connectivity, IOT, analytics, AI/ML, etc.
- There has been a slight pullback in spending in 2022, owing to recessionary concerns, primarily in Europe. Over the long term, however, Industry 4.0 continues to be one of the megatrends that will define the current decade

Overarching trends across Industry 4.0 landscape

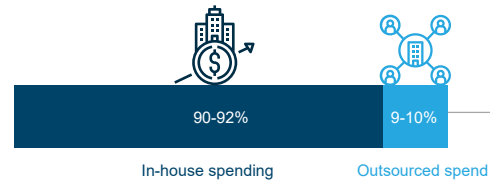


Convergence of technologies

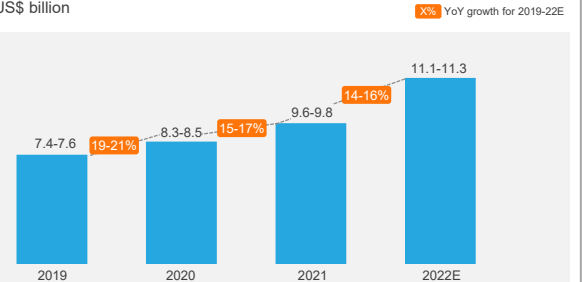


Outsourcing landscape

Global business Industry 4.0 spend – share of outsourced spend 2022; percentage



Global business Industry 4.0 outsourced services spend 2019-22E, US\$ billion



- Outsourced spending is higher in comparison to many other segments within global ER&D, indicating a higher dependence on service providers for both scale and access to talent
- The outsourced services market for Industry 4.0 will continue to grow rapidly, as enterprises across industries invest into their Industry 4.0 initiatives, and scale up from pilot projects to large-scale implementation

Research calendar

Engineering Services

Published
 Planned
 Current release

Reports title	Release date
Engineering Services Enterprise Pulse: Sustaining Customer Satisfaction Amid a Talent Shortage	May 2022
Engineering Next-Generation Digital Products: The Role of Software in Modern Smart, Connected, Autonomous Products	June 2022
Digital Twin Services PEAK Matrix® Assessment 2022	July 2022
Connected Medical Device Services PEAK Matrix® Assessment 2022	August 2022
Mirror into the Megatrends: Technology-driven Disruptions that will Define this Decade	August 2022
Industry 4.0 Services PEAK Matrix® Assessment 2022: Unleashing the Era of Phygital Manufacturing	September 2022
Leading the Pack: Trends for the Top 200 Engineering Research & Development (ER&D) Enterprises 2022	September 2022
Engineering Services Top 50	November 2023
Acing the Art of Platform-driven Growth: Software Product Engineering Services PEAK Matrix® Assessment 2023	December 2023
Unleashing the Era of Phygital Manufacturing – Industry 4.0 State of the Market 2023	February 2023
ER&D in 2023: Key Macroeconomic Trends that Will Shape the ER&D Industry	Q1 2023
Software Product Engineering Services State of the Market 2023	Q1 2023
Digital Product Engineering Services State of the Market 2023: Breaking the Chasm between Physical and Digital Worlds	Q1 2023
5G Services PEAK Matrix® Assessment 2023	Q2 2023
ACES Automotive Engineering Services PEAK Matrix® Assessment 2023	Q2 2023

Note: [Click](#) to see a list of all of our published Engineering Services reports



Everest Group is a leading research firm helping business leaders make confident decisions. We guide clients through today's market challenges and strengthen their strategies by applying contextualized problem-solving to their unique situations. This drives maximized operational and financial performance and transformative experiences. Our deep expertise and tenacious research focused on technology, business processes, and engineering through the lenses of talent, sustainability, and sourcing delivers precise and action-oriented guidance. Find further details and in-depth content at www.everestgrp.com.

Stay connected

Website

everestgrp.com

Social Media

 [@EverestGroup](https://twitter.com/EverestGroup)

 [@Everest Group](https://www.linkedin.com/company/everestgrp)

 [@Everest Group](https://www.facebook.com/EverestGroup)

 [@Everest Group](https://www.youtube.com/EverestGroup)

Blog

everestgrp.com/blog

Dallas (Headquarters)

info@everestgrp.com

+1-214-451-3000

Bangalore

india@everestgrp.com

+91-80-61463500

Delhi

india@everestgrp.com

+91-124-496-1000

London

unitedkingdom@everestgrp.com

+44-207-129-1318

Toronto

canada@everestgrp.com

+1-647-557-3475

This document is for informational purposes only, and it is being provided "as is" and "as available" without any warranty of any kind, including any warranties of completeness, adequacy, or fitness for a particular purpose. Everest Group is not a legal or investment adviser; the contents of this document should not be construed as legal, tax, or investment advice. This document should not be used as a substitute for consultation with professional advisors, and Everest Group disclaims liability for any actions or decisions not to act that are taken as a result of any material in this publication.