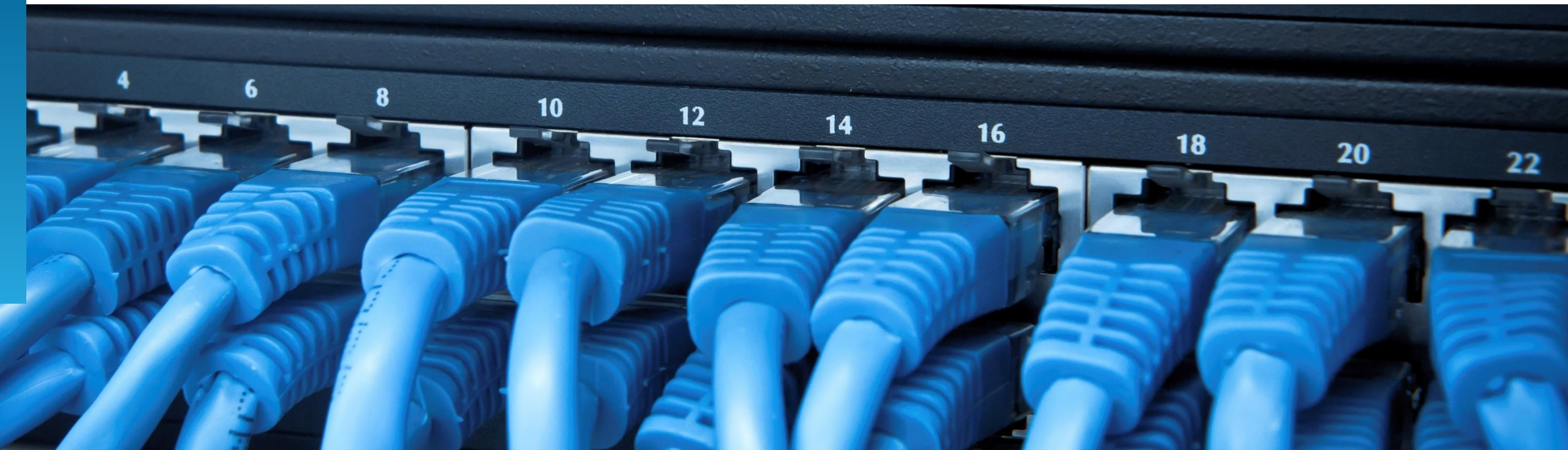# Network Transformation and Managed Services Provider Compendium – System Integrators (SIs) 2023

November 2023: Complimentary Abstract / Table of Contents

EGR-2023-29-CA-6191

Our research offerings

This report is included in the following research program(s):
Cloud and Infrastructure, Network Services and 5G

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Introduction

Network transformation has become a fundamental pillar of robust business and technology transformation with digital enterprises increasingly recognizing the pivotal role played by networks. Enterprises are actively undertaking network transformation initiatives by leveraging state-of-the-art network technologies to optimize performance, automate operations, increase efficiency, accelerate digital transformation, and enhance user experience. However, in the face of declining global macroeconomic conditions, enterprises are prioritizing the realization of Return On Investment (RoI) from their previous investments, particularly those made during the pandemic, before allocating resources to new and less mature technologies such as 5G and edge computing. To meet the evolving needs of their customers, network SIs are making significant investments to build their portfolio. They aim to provide comprehensive end-to-end network transformation solutions, encompassing consulting to managed services, and incorporating next-generation technologies such as multi-cloud networking, Network-as-a-Service (NaaS), network automation, Internet of Things (IoT), and wireless networks. Additionally, they are strategically realigning their approach to networks by prioritizing use case relevance and value creation. They are developing industry-specific and AI-driven contextualized solutions that cater to the unique requirements of different sectors. In doing so, SIs can offer customized network solutions that drive tangible business outcomes.

In this research, we present an assessment and detailed profiles of 19 network SIs featured on the Network Transformation and Managed Services PEAK Matrix® Assessment – System Integrators (SIs) 2023. The assessment is based on Everest Group's annual RFI process for the calendar year 2023, interactions with leading network service providers, client reference checks, and an ongoing analysis of the network services market.

This report includes the profiles of the following 19 leading SIs featured on the Network Transformation and Managed Services PEAK Matrix® Assessment – System Integrators (SIs) 2023:

- **Leaders:** Accenture, HCLTech, Infosys, Microland, TCS, and Wipro
- **Major Contenders:** Computacenter, DXC Technology, IBM, Kyndryl, Logicalis, Movate, Mphasis, Orange Business, Tech Mahindra, and Zensar
- **Aspirants:** Black Box, ConvergeOne, and GAVS Technologies

Scope of this report

Geography
Global

Providers
19 network SIs

Services
Network transformation and managed services

Overview and abbreviated summary of key messages

In this research, we present an assessment and detailed profiles of 19 network SIs featured on the Network Transformation and Managed Services PEAK Matrix® Assessment – System Integrators (SIs) 2023. The assessment is based on Everest Group's annual RFI process for the calendar year 2023, interactions with leading network service providers, client reference checks, and an ongoing analysis of the network services market.

Some of the findings in this report, among others, are:

Everest Group Network Transformation and Managed Services PEAK Matrix® Assessment	• **This report includes the profiles of the following 19 leading SIs featured on the Network Transformation and Managed Services PEAK Matrix® Assessment – System Integrators (SIs) 2023:** – Leaders: Accenture, HCLTech, Infosys, Microland, TCS, and Wipro – Major Contenders: Computacenter, DXC Technology, IBM, Kyndryl, Logicalis, Movate, Mphasis, Orange Business, Tech Mahindra, and Zensar – Aspirants: Black Box, ConvergeOne, and GAVS Technologies
Service provider characteristics	• Leaders have established expertise in providing end-to-end integrated network transformation engagements with a credible suite of IPs and solutions including industry-specific use cases and automation enabled offerings • Major Contenders have developed substantial capabilities to offer comprehensive network services including advisory, transfomation, and managed services, their global reach and industry coverage are still in the process of expansion • Aspirants are entering the market with increased emphasis on specific segments of network services rather than a focus on comprehensive portfolio, with limited investments in industry-specific offerings

The Network Transformation and Managed Services Provider Compendium – System Integrators (SIs) 2023 has 19 provider profiles

Research calendar
Cloud and Infrastructure Services

Reports title	Release date
Cloud Services State of the Market: Maximizing Value from Cloud – Europe	December 2022
Network Transformation Services PEAK Matrix® Assessment – Communication Services Providers (CSPs) 2023	December 2022
Network Transformation Services Provider Compendium – Communication Service Providers (CSPs) 2023	January 2023
Cloud Adoption in Banking: Imperative Role of Hyperscalers	July 2023
Navigating the Cloudscape: Unveiling Enterprise Adoption of Google Cloud Services	July 2023
Cloud Services PEAK Matrix® Assessment 2023 – North America	July 2023
Navigating the Cloudscape: Unveiling Enterprise Adoption of Google Cloud Services	July 2023
Network Transformation and Managed Services PEAK Matrix® Assessment – System Integrators 2023	August 2023
AWS Services State of the Market 2023: Enabling Enterprise Transformation with AWS	August 2023
Microsoft Azure Services State of the Market 2023: Catalyzing Enterprise Transformation with Azure Cloud Services	September 2023
Cloud Services PEAK Matrix® Assessment 2023 – Europe	September 2023
Network Transformation and Managed Services Provider Compendium – System Integrators (SIs) 2023	**November 2023**
Network services State of the Market 2023: Exploring the wireless enterprise	Q4 2023
FinOps: a Critical Element of Enabling Cloud for Value (CfV)	Q4 2023
Mainframe Services PEAK Matrix® Assessment 2024	Q1 2024

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