

Oracle Cloud Applications (OCA) Services PEAK Matrix® Assessment 2022 – Global

March 2022: Complimentary Abstract / Table of Contents



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Market intelligence

Tracking: providers, locations, risk, technologies

Locations: costs, skills, sustainability, portfolios

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Background of the research

- Organizations are increasingly adopting Oracle Cloud Applications (OCA) for various reasons, including legacy modernization, cost optimization, and improved stakeholder experience
- With industry-specific solutions, enterprise expectations have shifted beyond traditional back-office modernizations using ERP and SCM modules to innovations around customer and employee experience
- To help enterprises adopt OCA effectively, providers are skilling talent across products and forming partnerships with Oracle, leading cloud vendors, and specialist technology partners to develop innovative solutions
- In this research, we present an assessment of 15 service providers featured on the Oracle Cloud Applications (OCA) Services PEAK Matrix® Assessment 2022 - Global
- The assessment is based on Everest Group's annual RFI process for calendar year 2021, interactions with leading services providers, client reference checks, and an ongoing analysis of the OCA services market

This report includes the profiles of the following 15 leading service providers featured on the OCA services PEAK Matrix:

- **Leaders:** Accenture, Infosys, TCS, and Wipro
- **Major Contenders:** Atos, Birlasoft, Capgemini, Cognizant, DXC Technology, Evosys, HCL Technologies, and Tech Mahindra
- **Aspirants:** 4i Apps Solutions, Inoapps, and Jade Global

Scope of this report



Geography
Global



Service providers
15

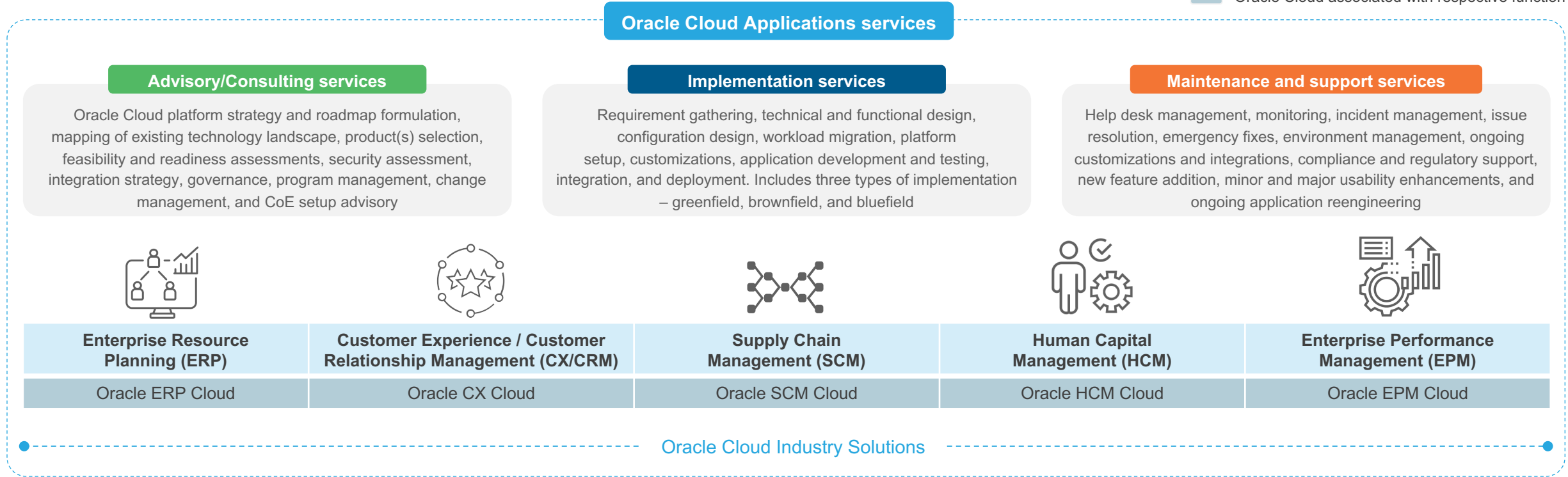


Services
Oracle Cloud Application
services

Everest Group’s definition of the scope of Oracle Cloud Applications services

NOT EXHAUSTIVE

■ Key functions considered for assessment
■ Oracle Cloud associated with respective function

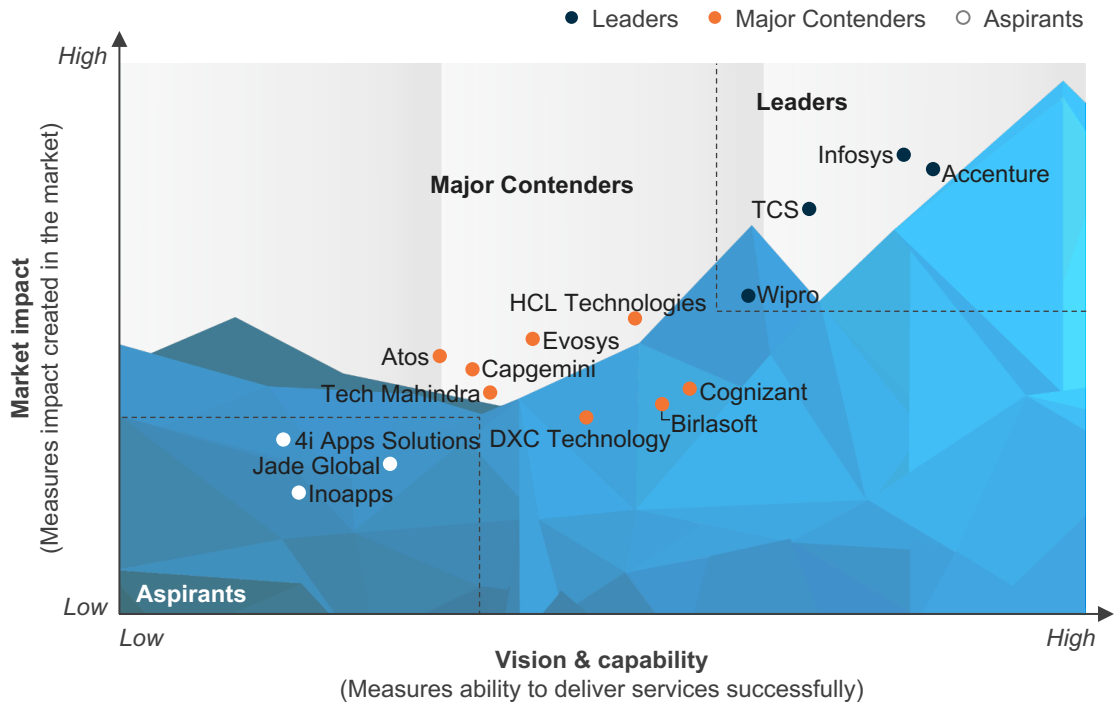


Assessment excludes

Oracle on-premise E-Business Suite, PeopleSoft, JD Edwards, and Siebel	Oracle NetSuite application	Oracle PaaS Oracle Data Management Cloud, Oracle Application Development Cloud, Oracle Integration Cloud, Oracle Content and Experience Management Cloud, Oracle Business Analytics Cloud, Oracle IoT platform, Oracle blockchain platform, and Oracle security platform	Oracle IaaS Oracle Compute Cloud Service, Oracle Storage Cloud Service, and Oracle Network Cloud Service
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This study offers three distinct chapters providing a deep dive into key aspects of Oracle Cloud Applications Services market; below are three charts to illustrate the depth of the report

Oracle Cloud Applications (OCA) Services PEAK Matrix® Assessment 2022 – Global¹



Capability assessment

Illustrative example

Measure of capability: ● Low ● High

Provider	Market impact				Vision & capability				
	Market adoption	Portfolio mix	Value delivered	Overall	Vision and strategy	Scope of services offered	Innovation and investments	Delivery footprint	Overall
Provider 1	●	●	●	●	●	●	●	●	●
Provider 2	●	●	●	●	●	●	●	●	●
Provider 3	●	●	●	●	●	●	●	●	●
Provider 4	●	●	●	●	●	●	●	●	●
Provider 5	●	●	●	●	●	●	●	●	●
Provider 6	●	●	●	●	●	●	●	●	●
Provider 7	●	●	●	●	●	●	●	●	●
Provider 8	●	●	●	●	●	●	●	●	●
Provider 9	●	●	●	●	●	●	●	●	●

Everest Group's remarks on providers

Illustrative example

Measure of capability: ● Low ● High

Market impact				Vision & capability				
Market adoption	Portfolio mix	Value delivered	Overall	Vision and strategy	Scope of services offered	Innovation and investments	Delivery footprint	Overall
●	●	●	●	●	●	●	●	●

Strengths

- Provider 1 is a fitting choice for large enterprises seeking multi-country, global OCA implementation services
- It has good coverage across the entire OCA product portfolio and is thus suitable for buyers looking to drive transformation across LoB engagements

Limitations

- It needs to further scale its delivery footprint and onshore/nearshore presence in the emerging markets to better support its clients for global rollouts and position itself as a strategic partner
- Enterprises looking to drive consulting-led multi-continent OCA transformations should evaluate Provider 1's capabilities in-depth and cautiously

¹ Assessments for Capgemini, Cognizant, Evosys, and Inoapps excludes service provider inputs and are based on Everest Group's proprietary Transaction Intelligence (TI) database, service provider public disclosures, and Everest Group's interactions with buyers.

Source: Everest Group (2022)

Research calendar

Enterprise Platform Services (EPS)

■ Published
 ■ Planned
 ■ Current release

Flagship reports

	Release date
SAP S/4HANA Services PEAK Matrix® Assessment 2021	May 2021
SAP S/4HANA Service Provider Compendium 2021	June 2021
Microsoft Dynamics 365 Services PEAK Matrix® Assessment 2021	September 2021
Microsoft Dynamics 365 Service Provider Compendium 2021	September 2021
SAP S/4HANA Services – Rise with Industry Transformations	November 2021
Microsoft Dynamics 365 – Digitizing Customer Experience	November 2021
Oracle Cloud Application (OCA) Services PEAK Matrix® Assessment 2022 – Global	March 2022
Oracle Cloud Application Service Provider Compendium 2022	Q1 2022
Oracle Cloud Application Services PEAK Matrix® Assessment 2022 – Europe	Q2 2022

Thematic reports

	Release date
Cloud Management Platform Trailblazers: Top 10 Start-ups Creating Buzz in the Market	October 2020
Assessment of the Niche ServiceNow Services Partner Ecosystem	May 2021
Collapsing the Supply Chain: Top 14 Start-ups Redefining Real-time Transportation Visibility	January 2022
Sustaining Client Satisfaction: Pivot from Implementation to Transformation Partner	March 2022
Market Report on Field Service Management (FSM)	Q2 2022

Note: For a list of all of our published EPS reports, please refer to our [website page](#).



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