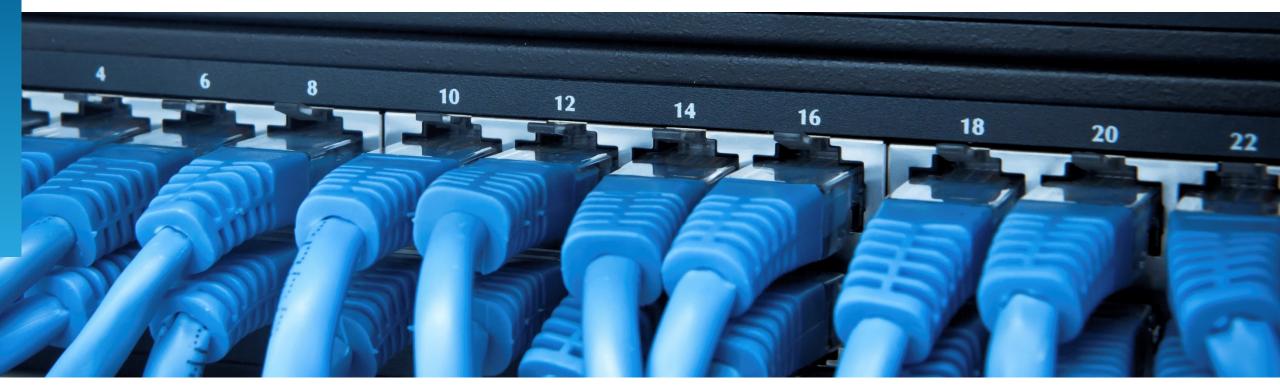
Cloud Services Provider Compendium 2022 – Europe

January 2022: Complimentary Abstract / Table of Contents



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This report is included in the following research program(s):

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Market intelligence

Tracking: service providers, locations, risk, technologies

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For more information on this and other research published by Everest Group, please contact us:

Kumar Avijit, Practice Director

Mukesh Ranjan, Practice Director

Sushree Acharya, Senior Analyst

Zachariah Chirayil, Senior Analyst

Titus M, Senior Analyst

Deepti Sekhri, Senior Analyst

Anushka Sharma, Analyst

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Background of the research

The COVID-19 pandemic has accelerated the pace of digital transformation and increased the adoption of cloud among enterprises. Enterprises are no longer looking at cloud just from a cost-saving perspective, but as an area of investment that drives value for their businesses. Clients expect services beyond cloud with the aspects of customer experience-centric design, business-led transformation, and code-based infrastructure embedded in the overall transformation play. Cloud sustainability across environmental, social, and governance themes and data sovereignty are emerging as key decision-making criteria for European customers while selecting a service provider.

Enterprises prefer service providers with solid hybrid cloud solution portfolio and delivery capabilities characterized by strong regional presence in Europe. Service providers are adopting platform-based instead of service-based approach to design offerings and are approaching clients with industry-specific cloud solution portfolios. Enterprises are looking for partners to aid them in end-to-end cloud adoption journey across cloud consulting, infrastructure design/build, modernization, private cloud hosting, cloud operations, and cloud security services.

In this research, we provide detailed profiles of 28 IT service providers for their capabilities in the European region featured on <u>Cloud Services PEAK Matrix® Assessment 2022 – Europe</u>. The assessment is based on Everest Group's annual RFI process for calendar year 2021, interactions with leading cloud services providers, client reference checks, and an ongoing analysis of the cloud services market.

This report includes the profiles of the following 28 leading cloud service providers featured on the cloud services PEAK Matrix[®] - Europe:

- Leaders: Accenture, Atos, Capgemini, DXC Technology, HCL Technologies, IBM, Infosys, TCS, and Wipro
- Major Contenders: Cloudreach, Cognizant, Deloitte, Ensono, Fujitsu, GFT, LTI, Microland, Mindtree, Mphasis, NTT DATA, Orange, Sopra Steria, and Tech Mahindra
- Aspirants: Coforge, Unisys, UST, Virtusa, and Zensar

Scope of this report





Service providers





This report provides an insight into cloud services

Consulting services

- Strategy formulation (business and technical); TCO analysis
- Cloud adoption roadmap formulation, cloud readiness assessment, application assessment, and benchmarking
- Hybrid / multi-cloud feasibility assessment and adoption roadmap formulation

Private cloud hosting

SI-owned private/colocation cloud hosting and hosted as-aservice offerings (disaster recovery, storage, private Platform-as-a-Service (PaaS), and Infrastructure-as-a-Service (laaS))

Cloud services - market definition

Infrastructure design/build services

- Design, implementation, and build of ground-up cloud infrastructure/platform for public cloud, private cloud, and edge cloud
- Design and implementation of hybrid cloud and multi-cloud

Infrastructure design/build services

- L1, L2, L3, and L4 support, operations, monitoring, capacity planning, and configuration support for cloud and container workloads
- Cloud orchestration, automation, optimization, and billing
- Next-generation IT operations: FinOps, AlOps, DevSecOps, etc.
- Excluding higher than L1 application management services

Cloud modernization services

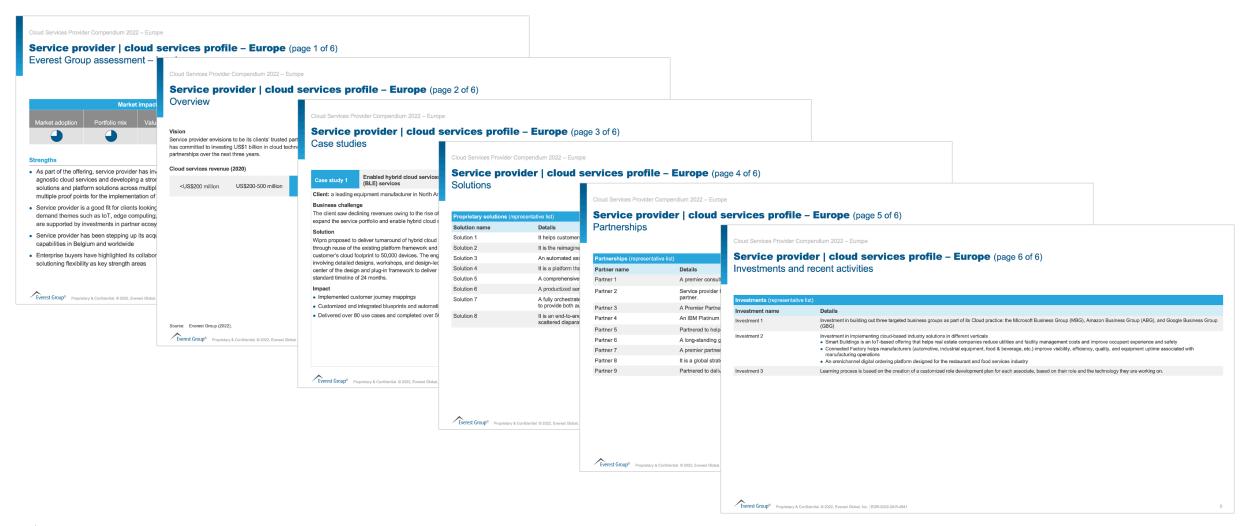
- Application/workload migration (lift and shift) to cloud and between clouds (competitive migration)
- App/data platform modernization, application refactoring, application rearchitecting, and decommissioning
- Cloud-native and container-native application development

Cloud security

- Cloud security consulting, vulnerability assessment, and auditing
- Cloud security design and implementation
- Cloud security managed services, incident management/response, cloud governance & monitoring, and container security for cloud workloads



The report includes detailed profiles of 29 cloud services providers





Research calendar

Cloud and Infrastructure Services

	Published Planned Current release
Flagship reports	Release date
IT Managed Security Services (MSS) PEAK Matrix® Assessment 2021	June 2021
State of the Market: IT Infrastructure Automation Services	June 2021
Network Transformation and Managed Services PEAK Matrix® Assessment 2021	July 2021
Software-defined Wide Area Network (SD-WAN) Services PEAK Matrix® Assessment 2021	September 2021
Mainframe Services PEAK Matrix® Assessment 2022	November 2021
Cloud Services PEAK Matrix® Assessment 2022 – North America	December 2021
Cloud Services PEAK Matrix® Assessment 2022 – Europe	December 2021
Cloud Services Provider Compendium 2022 – North America	January 2022
Cloud Services Provider Compendium 2022 – Europe	January 2022
State of the Market: IT Infrastructure Services	Q1 2022
Mainframe Services Service Provider Compendium 2022	Q1 2022
State of the Market: Mainframe Services	Q1 2022
Thematic reports	Release date
Future-proofing Enterprise Transformation with Cloud-agnostic Managed Services	February 2021
Upcoming Contract Renewals – Infrastructure Services 2021	March 2021
Enterprise Pulse Report: From Dissatisfaction to Delight: Sustaining Client Satisfaction in a Post-pandemic World	March 2021
Tech Bytes for Business Leaders: Containers	August 2021
Tech Bytes for Business Leaders: Workplace-as-a-Service (WaaS)	August 2021

Note: For a list of all our published CIS reports, please refer to our website page

Published Planned Current release





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Blog

everestgrp.com/blog

Dallas (Headquarters)

info@everestgrp.com +1-214-451-3000

Bangalore

india@everestgrp.com +91-80-61463500

Delhi

india@everestgrp.com +91-124-496-1000

London

unitedkingdom@everestgrp.com +44-207-129-1318

Toronto

canada@everestgrp.com +1-647-557-3475

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