

Digital Healthcare Trailblazers: Top Start-ups Transforming the US Healthcare System

July 2021: Complimentary Abstract / Table of Contents



Our research offerings

This report is included in the following research program(s):

Healthcare ITS

- Application Services
- Banking & Financial Services BPS
- ▶ Banking & Financial Services ITS
- ▶ Catalyst[™]
- ▶ Clinical Development Technology
- ► Cloud & Infrastructure
- Conversational AI
- ► Contingent Workforce Management
- ▶ Cost Excellence
- ► Customer Experience Management Services
- Cybersecurity
- Data & Analytics
- Digital Adoption Platforms (DAP)
- ▶ Digital Services
- ► Engineering Services
- ▶ Enterprise Platform Services

- ► Finance & Accounting
- ► Financial Services Technology (FinTech)
- Global Business Services
- ► Healthcare BPS
- ▶ Healthcare ITS
- Human Resources
- ▶ Insurance BPS
- Insurance ITS
- ► Insurance Technology (InsurTech)
- ▶ Insurance Third-Party Administration (TPA) Services
- ► Intelligent Document Processing (IDP)
- ▶ Interactive Experience (IX) Services
- ► IT Services Executive Insights™
- ▶ Life Sciences BPS
- ▶ Life Sciences ITS
- ▶ Locations Insider™

- ▶ Market Vista™
- Mortgage Operations
- Multi-country Payroll
- Network Services & 5G
- Outsourcing Excellence
- ► Pricing-as-a-Service
- Process Mining
- Procurement
- ► Recruitment Process Outsourcing
- Rewards & Recognition
- ► Service Optimization Technologies
- ▶ Supply Chain Management (SCM) Services
- ► Talent Excellence GBS
- Talent Excellence ITS
- Workplace Services
- Work at Home Agent (WAHA) Customer Experience Management (CXM)

If you want to learn whether your organization has a membership agreement or request information on pricing and membership options, please contact us at info@everestgrp.com

Learn more about our custom research capabilities

Benchmarking

Contract assessment

Peer analysis

Market intelligence

Tracking: service providers, locations, risk, technologies

Locations: costs, skills, sustainability, portfolios



Contents

For more information on this and other research published by Everest Group, please contact us:

Abhishek Singh, Vice President

Chunky Satija, Practice Director

Kanika Gupta, Senior Analyst

Sourav Tripathy, Intern

1.	Introduction and overview	4
	Research methodology	5
	Background of the research	6
2.	Market overview of digital healthcare landscape	7
	Adoption of digital health	8
	Disruptive technologies used by start-ups	9
	Key considerations while choosing a digital healthcare start-up	10
3.	Digital healthcare start-ups – funding and M&A trends	11
	US digital healthcare funding trend	12
	M&A trend	15
4.	Digital healthcare start-up categories	17
5.	Assessment of digital healthcare start-ups	26
	Start-up assessment methodology	27
	List of high potential start-ups	28
	High potential start-ups – leaderboards	34
6.	Trailblazers – profiles	39
7.	Appendix	60
	Glossary	61
	Research calendar	63



Background of the research

Digital healthcare, as the name suggests, can be defined as the use of technologies in healthcare system to improve individuals' health and wellness as well as increase the efficiency of the entire healthcare value chain. The range of applications include, but are not limited to, practice management, care management, care financing, telehealth, clinical decision support, and patient/member engagement. Digital transformation is the first step toward a value-based and patient-focused approach to healthcare and can help healthcare providers streamline clinical workflow, increase healthcare accessibility, and offer a better user experience. Recognizing this gap, multiple digital healthcare start-ups have emerged in the past decade. These start-ups are constantly innovating to provide quick out-of-the-box solutions, optimize clinical workflow, improve healthcare data interoperability, and reduce care costs.

In this research, we present an assessment of start-ups that offer digital healthcare solutions, primarily focusing on their innovations, growth stories, and market impact. We present an assessment and detailed profiles of top five start-ups considered as "Trailblazers" in each of the four categories – practice management, care management, telehealth, and clinical decision support. Each start-up profile provides a comprehensive picture of its leadership, funding and growth, technology capabilities, market recognition, partnership ecosystem, and innovation. The assessment is based on secondary research and analysis.

Scope of this report:



GeographyUS

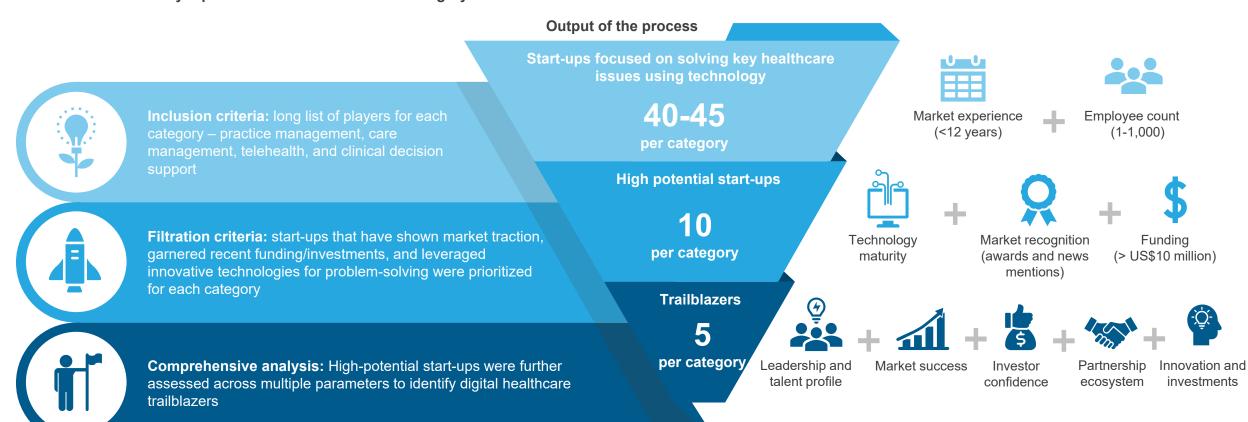


Industry Healthcare provider



We used a three-step method to assess start-ups and reach to top five trailblazers under each category

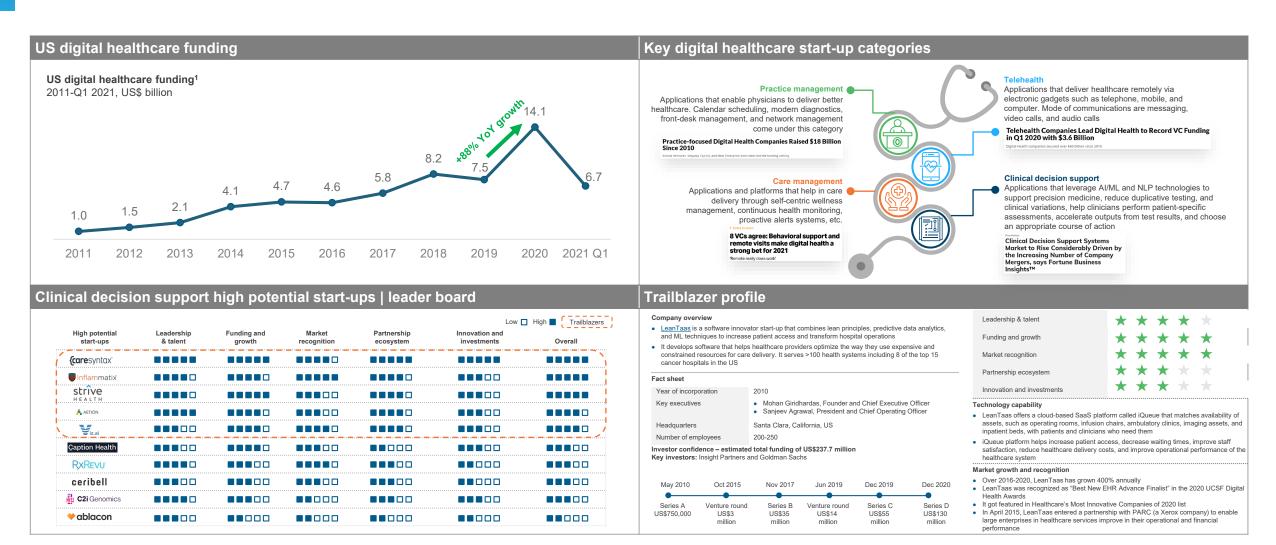
Process used to identify top five trailblazers under each category



Note: Unicorns (valuation > US\$1 billion) and acquired/merged start-ups have not been considered in this report Source: Everest Group (2021)



This study offers distinct chapters providing a deep dive into key aspects of digital healthcare start-up space; below are four charts to illustrate the depth of the report



Research calendar

Healthcare IT Services (ITS)

	Published Planned Current release
Flagship Healthcare ITS reports	Release date
Healthcare Provider Digital Services PEAK Matrix® Assessment 2020	June 2020
Salesforce Health Cloud Services PEAK Matrix® Assessment 2020	December 2020
Healthcare Specialists PEAK Matrix [®] Assessment 2020	December 2020
State of the Market – Salesforce Health Cloud services	March 2021
Healthcare Automation Services Peak Matrix [®] Assessment 2021	Q3 2021
Healthcare Analytics Services PEAK Matrix [®] assessment 2021	Q3 2021
Healthcare Cloud Data Platforms PEAK Matrix® assessment 2021	Q3 2021
Telehealth Solutions PEAK Matrix® Assessment 2021	Q4 2021
Thematic Healthcare ITS reports	Release date
A Tectonic Shift in the Healthcare Market - UnitedHealth Group's Optum Acquires Change Healthcare	January 2021
Healthcare Payer Enterprise Insights – H2 2020	April 2021
The Future of Healthcare: Accelerating Your Cloud Journey	July 2021
Digital Healthcare Trailblazers: Top Start-ups Transforming the US Healthcare System	July 2021
Healthcare Interoperability Beyond Regulatory Compliance	Q3 2021
Healthcare Member Experience Transformation	Q3 2021
BigTechs in Healthcare Industry – Microsoft, AWS, Google, Salesforce	Q4 2021
Note: For a list of all our published Healthcare ITS reports, please refer to our website page	





Everest Group is a research firm focused on strategic IT, business services, engineering services, and sourcing. Our clients include leading global companies, service providers, and investors. Clients use our services to guide their journeys to achieve heightened operational and financial performance, accelerated value delivery, and high-impact business outcomes. Details and in-depth content are available at www.everestgrp.com.

Stay connected

Website

everestgrp.com

Social Media

- in @Everest Group
- @Everest Group
- ▶ @Everest Group

Blog

everestgrp.com/blog

Dallas (Headquarters)

info@everestgrp.com +1-214-451-3000

Bangalore

india@everestgrp.com +91-80-61463500

Delhi

india@everestgrp.com +91-124-496-1000

London

unitedkingdom@everestgrp.com +44-207-129-1318

Toronto

canada@everestgrp.com +1-647-557-3475

This document is for informational purposes only, and it is being provided "as is" and "as available" without any warranty of any kind, including any warranties of completeness, adequacy, or fitness for a particular purpose. Everest Group is not a legal or investment adviser; the contents of this document should not be construed as legal, tax, or investment advice. This document should not be used as a substitute for consultation with professional advisors, and Everest Group disclaims liability for any actions or decisions not to act that are taken as a result of any material in this publication.