



Location Spotlight – Indonesia

Locations Insider™ (LI)

Market Report – April 2020: Complimentary Abstract / Table of Contents

Our research offerings for global services

► Market Vista™ Global services tracking across functions, sourcing models, locations, and service providers – industry tracking reports also available	
 Application Services 	▶ Human Resources
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► Enterprise Platform Services	 Service Optimization Technologies

Membership information

► Finance & Accounting

- This report is included in the following research program(s)
 - Locations Insider™
- If you want to learn whether your organization has a membership agreement or request information on pricing and membership options, please contact us at info@everestgrp.com

More about membership

In addition to a suite of published research, a membership may include

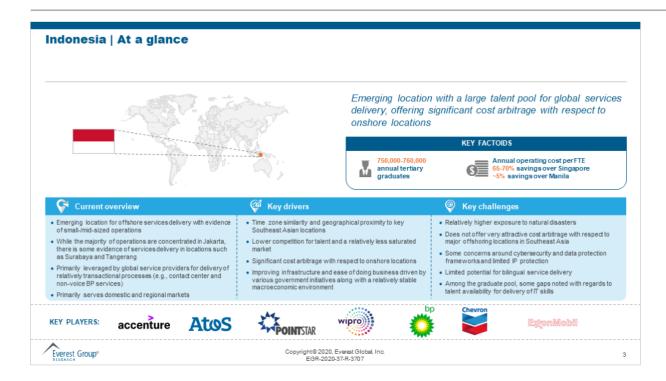
- Accelerators[™]
- Analyst access
- Data cuts
- Pinnacle Model® reports
- PriceBook
- Virtual Roundtables
- Workshops

Custom research capabilities

- Benchmarking | Pricing, delivery model, skill portfolio
- Peer analysis | Scope, sourcing models, locations
- Locations | Cost, skills, sustainability, portfolio – plus a tracking tool
- Tracking services | Service providers, locations, risk
- Other | Market intelligence, service provider capabilities, technologies, contract assessment



This report provides perspectives on key aspects of the global sourcing market in Indonesia







Research calendar – Locations Insider

	Published Planned [] Current release
Flagship Locations Insider reports	Release date
Global Locations Annual Report 2019	September 2019
Location Spotlight – Egypt	September 2019
Location Spotlight – The Czech Republic	September 2019
Location Spotlight – Morocco	October 2019
Location Spotlight – Romania	October 209
Location Spotlight – Israel	October 2019
Location Spotlight – Trivandrum, India Location Spotlight – Mumbai	October 2019
Location Spotlight – Mumbai	February 2020
Global Locations Annual Report 2020	March 2020
Location Spotlight – Bulgaria	April 2020
Location Spotlight – Indonesia	
Location Spotlight – Slovakia	
Thematic Locations Insider reports	
Global Hotspots – Analytics in BFSI	May 2019
European Digital Services Talent Handbook: Prepare for Digital Disruption	June 2019
Global Handbook – Focus on Language Skills Availability Across the World	November 2019
Global Handbook – Focus on Cloud Skills Across the World	Q2 2020

Note: For a list of all our published Locations Insider™ reports, please refer to our <u>website page</u>



Additional Locations Insider™ research references

The following documents are recommended for additional insight into the topic covered in this report. The recommended documents either provide additional details or complementary content that may be of interest

- 1. Global Locations State of the Market 2020: Moving Forward in Turbulent Times | Key Trends Shaping the Landscape (EGR-2020-37-R-3646); 2020. The Global Locations State of the Market report describes the nuances of the global services locations landscape and interprets locations-related developments and trends to help in locations portfolio strategy design. It presents insights into market size and growth as well as global services exports by region and country. It also offers an update of locations activity by region and country as well as trends affecting global locations (changes in the investment environment, key global developments, and changes in exposure to various risks)
- 2. 2020 Location Predictions: Confronting the Impending Slowdown (EGR-2020-37-V-3618); 2020. In this viewpoint, we share our predictions for the global services market and growth in key delivery locations in 2020. We share specific predictions for 40+ locations, representing >95% of the global services market. This viewpoint will help you determine overall global services market forecast, location-specific predictions, key risks that can impact services delivery, and next-wave locations expected to gain prominence in the future
- 3. Location Spotlight Vietnam (EGR-2020-37-R-3385); 2020. This report analyzes Vietnam and offers perspectives on the global sourcing profile of Vietnam, key opportunities, drivers, and challenges, along with an overview of talent availability, operating costs, and environmental risks
- 4. Talent Handbook for Language Skills: Answering the Calls for a Global Marketplace (EGR-2019-37-R-3423); 2019. This report helps market players in selecting the most suitable locations for their language-related needs. It highlights the relative attractiveness of key global locations for different languages based on a comprehensive assessment of 20+ parameters, grouped under two broad categories: enablers and language talent pulse

For more information on this and other research published by Everest Group, please contact us:

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About Everest Group

Everest Group is a consulting and research firm focused on strategic IT, business services, and sourcing. We are trusted advisors to senior executives of leading enterprises, providers, and investors. Our firm helps clients improve operational and financial performance through a hands-on process that supports them in making well-informed decisions that deliver high-impact results and achieve sustained value. Our insight and guidance empower clients to improve organizational efficiency, effectiveness, agility, and responsiveness. What sets Everest Group apart is the integration of deep sourcing knowledge, problem-solving skills and original research. Details and in-depth content are available at www.everestgrp.com.

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