



Banking BPS – Service Provider Compendium 2019

Banking and Financial Services (BFS) - Business Process Services (BPS) Market Report – September 2019: Complimentary Abstract / Table of Contents

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- Benchmarking | Pricing, delivery model, skill portfolio
- Peer analysis | Scope, sourcing models, locations
- Locations | Cost, skills, sustainability, portfolio plus a tracking tool
- Tracking services | Service providers, locations, risk
- Other | Market intelligence, service provider capabilities, technologies, contract assessment



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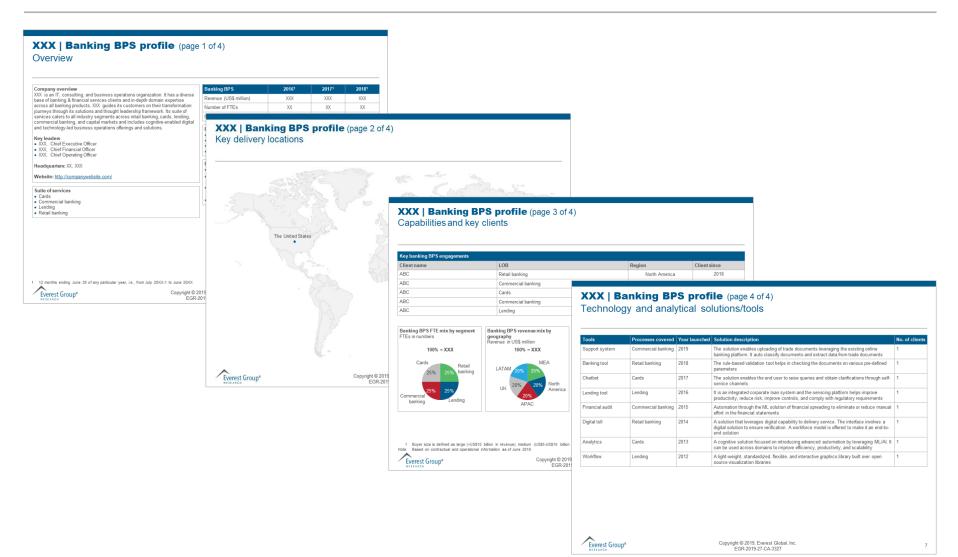
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The banking BPS service provider profile compendium has over 30 service provider profiles





Research calendar – Banking and Financial Services (BFS) – Business Process Services (BPS)

Published Pl	lanned [] Current release
Flagship BFS BPS reports	Release date
Banking BPO – Service Provider Landscape with Services PEAK Matrix™ Assessment 2018	March 2018
Know Your Customer-Anti Money Laundering (KYC-AML) BPO – State of the Market with Services PEAK Matrix™ Assessment	2018 June 2018
Banking BPO Annual Report 2018: Digital Transformation or Digital Washing: Looking Beyond the Hype	July 2018
Banking BPO – Service Provider Profile Compendium 2018	August 2018
Mortgage BPO – Service Provider Landscape with Services PEAK Matrix™ Assessment 2019	January 2019
Banking BPO Digital Capability Platform (DCP) – Service Provider Landscape with Solutions PEAK Matrix™ Assessment 2019	March 2019
Mortgage BPO Annual Report 2019	May 2019
Mortgage BPS – Service Provider Profile Compendium 2019	June 2019
Banking BPS – Service Provider Landscape with Services PEAK Matrix™ Assessment 2019	July 2019
Banking BPS – Service Provider Compendium 2019	
AML/FCC – Service Provider Landscape with Services PEAK Matrix™ Assessment 2019	Q3 2019
Thematic BFS BPS reports	
Trade Finance of the Future – A Blockchain Story	July 2017
Blockchain: Is it the Silver Bullet?	April 2018
Think Banks Have Gotten the Most Out of Automation - Think Again	February 2019
Next-generation of outsourcing – Moving From Services Delivery To Business Orchestration: BFS Enterprise Perspectives	July 2019
Banking BPS – Annual Deal Trends Report 2019	August 2019
Achieve the most out of our Analytics Spend – Analytics Success Stories in BFS	Q3 2019
The Truth about BPaaS – Report on Current Adoption and Future Direction of BPaaS Solutions	Q3 2019
Note: For a list of all BFS BPS reports published by us, please refer to our website page	



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Additional BFS BPS research references

The following documents are recommended for additional insight into the topic covered in this report. The recommended documents either provide additional details on the topic or complementary content that may be of interest

- Capital Markets BPO Service Provider Profile Compendium (EGR-2019-27-R-3051); 2019. The objective of this compendium is to provide key stakeholders a
 snapshot of the offerings and capabilities of 23 major capital markets BPO service providers. Specifically, the report allows service providers to compare their areas of
 strength and those of development with other service providers in the marketplace. It also helps existing and potential buyers of capital markets BPO services to assess
 the service providers on the capabilities that they desire
- 2. Mortgage BPO Service Provider Profile Compendium (<u>EGR-2019-27-R-3026</u>); 2019. The objective of this compendium is to provide key stakeholders a snapshot of the offerings and capabilities of 20 major mortgage BPO service providers. Specifically, the report allows service providers to compare their areas of strength and those of development with other service providers in the marketplace. It also helps existing and potential buyers of mortgage BPO services to assess the service providers on the capabilities that they desire
- 3. Banking BPS Digital Capability Platform (DCP) Service Provider Landscape with Solutions PEAK Matrix[™] Assessment 2019 (EGR-2018-27-R-3115); 2019. With almost every banking BPO service provider in the market trying to ride on the "digital" wave, it is a difficult proposition to evaluate and assess their digital capabilities against each other. The report seeks to accomplish this objective by examining the next-generation digital capabilities of these service providers, their ability to integrate different technology levers, and their impact on the banking BPO processes
- 4. Banking BPS Service Provider Landscape with PEAK Matrix[™] Assessment 2019 (EGR-2018-27-R-3239); 2018. This report assists key stakeholders (buyers, service providers, and technology providers) in understanding the changing dynamics of the banking BPS space and helps them identify the recent trends and future outlook. In this backdrop, the report provides comprehensive coverage of the global banking BPS space including detailed analysis of the state of the market, market trends and solution characteristics, service provider landscape, and the future outlook

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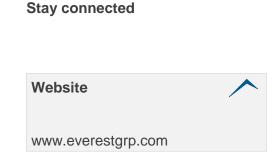
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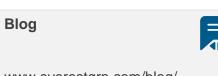
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