Network Transformation Service Provider Compendium – Communication Service Providers (CSPs) 2023

January 2023: Complimentary Abstract / Table of Contents



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Introduction

The communication services industry has immensely evolved its network services owing to the fast-paced cloudification and virtualization across enterprises. Digital enterprises are increasingly realizing the critical role played by networks. This has led the communication services industry to transform from providing legacy services to innovative next-generation network services including private 5G, multi-cloud connectivity, IoT & edge connectivity, predictive networking, and SD-WAN. The communication service providers are using their expertise to become the digital backbone for robust and software-led connectivity to serve the needs of digital enterprise. They are extending their horizon to deliver managed services and consulting-led services to enterprises across industries. The main drivers to this evolution are the demand for scalability, hardware to software network transition, changing enterprise customer taste, ground-breaking innovations, and sustainability.

In this research, we present an assessment and detailed profiles of communication service providers featured on the network transformation services PEAK Matrix[®]. Each profile provides a relative assessment of providers across their capabilities and market impact. The assessment is based on Everest Group's annual RFI process for calendar year 2022, interactions with leading communication service providers, client reference checks, and an ongoing analysis of the network services market.

This report includes the profiles of the following leading communication service providers featured on the Network Transformation Services PEAK Matrix® Assessment - Communication Services Providers (CSPs) 2023:

- Leaders: NTT, Orange Business Services, Tata Communications, and Verizon
- Major Contenders: Airtel Business, AT&T, BT, Lumen Technologies, and Vodafone
- Aspirants: GTT Communications, Singtel, and Telstra

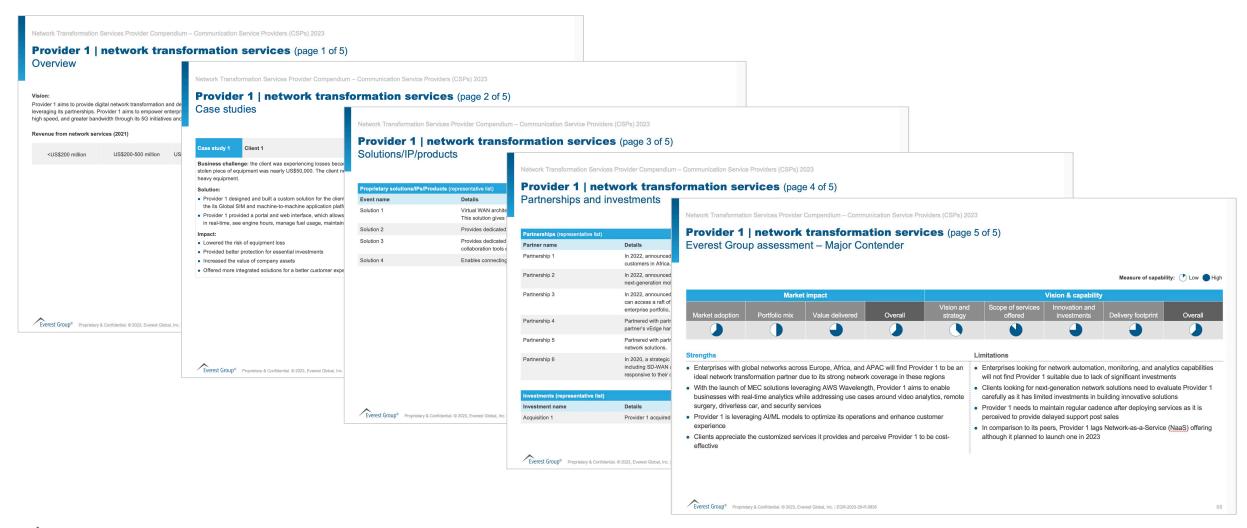
Scope of this report







The Network Transformation Services Provider Compendium –Communication Service Providers (CSPs) 2023 report has over 12 provider profiles



Research calendar

Cloud and Infrastructure Services

	Published Planned Current release
Reports title	Release date
Software-Defined Wide Area Network (SD-WAN) Service Provider Compendium 2022	January 2022
IT Service Provider of the Year – 2022	February 2022
Contract Renewal – Information Technology (IT) Services 2022	March 2022
Rise of Industry Cloud	April 2022
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Enterprise Pulse 2022: Solving the Talent Conundrum around Availability, Attrition, and Reskilling of the Workforce	June 2022
An Integrated Operations Transformation Approach to Network Operations	July 2022
Mainframe Services State of the Market Report 2022	July 2022
System Integration (SI) Capabilities on Amazon Web Services (AWS) PEAK Matrix® Assessment 2022	August 2022
System Integration (SI) Capabilities on Microsoft Azure PEAK Matrix® Assessment 2022	August 2022
System Integration (SI) Capabilities on Amazon Web Services (AWS) Provider Compendium 2022	September 2022
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