

Life Sciences Digital Services – Provider Compendium 2023

November 2022: Complimentary Abstract / Table of Contents



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Introduction

The pandemic necessitated and accelerated the rapid adoption of digital services across the Life Sciences (LS) value chain. Therefore, there has been a conscious shift in enterprise mindset to focus on delivering products and services in a more customer-centric and agile manner. As such, there is a historic surge in investment in digital services such as cybersecurity, cloud migration, virtual engagement models for clinical trials and sales and marketing, Al/ML for drug discovery, and digital twins in manufacturing and supply chain operations. These enterprises are looking for thought leaders and innovation partners that can help them on their transformation journeys. Consequently, service providers are ramping up capabilities by building industry-specific tools and accelerators and engaging in life sciences-specific partnerships and co-innovation initiatives. Everest Group's Life Sciences ITS research program analyzes service provider capabilities and their impact on the life sciences digital services market.

In this research, we present an assessment and detailed profiles of 31 life sciences digital services providers featured on the life sciences digital services PEAK Matrix®. Each provider profile provides a comprehensive picture of its service focus, key Intellectual Property (IP) / solutions, domain investments, and case studies. The assessment is based on Everest Group's annual RFI process for calendar year 2022, interactions with leading life sciences service providers, client reference checks, and an ongoing analysis of the digital services market.

This report includes the profiles of the following 31 leading life sciences digital service providers featured on the life sciences digital services PEAK Matrix:

- Leaders: Accenture, Capgemini, Cognizant, HCL Technologies, TCS, and Wipro
- Major Contenders: Atos, Birlasoft, Brillio, CGI, CitiusTech, Deloitte, DXC Technology, Emids, EPAM, Genpact, HARMAN DTS, IBM, Indegene, Infosys, LTI, NNIT, NTT DATA, Quantori, Tech Mahindra, and Virtusa
- Aspirants: Apexon, Coforge, Orion Innovation, SoftServe, and Stefanini

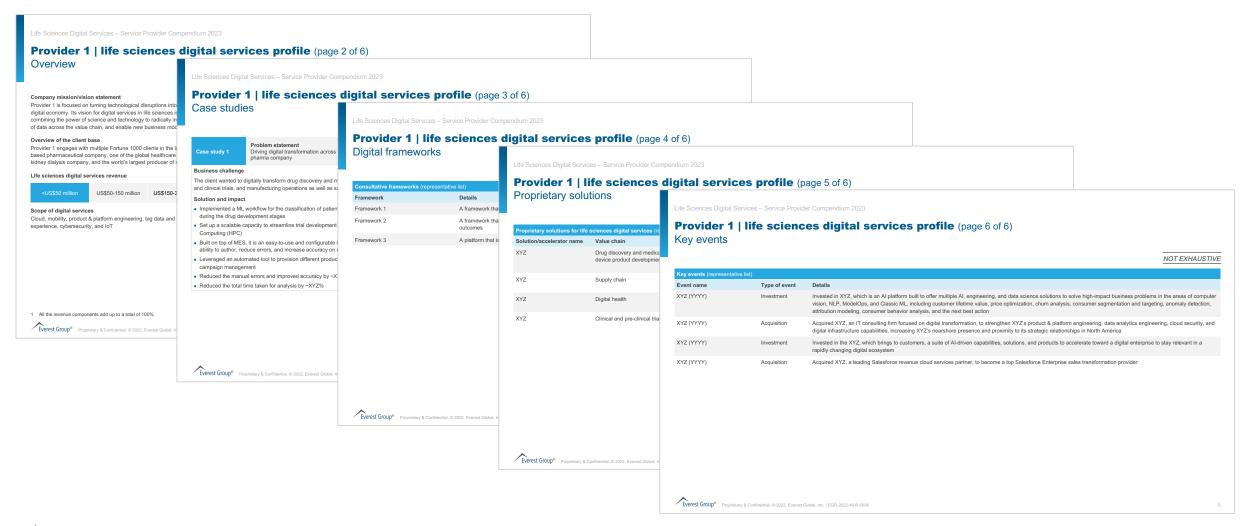
Scope of this report







The Life Sciences Digital Services – Service Provider Compendium report has over 31 provider profiles/buyer case studies/architecture of the survey questionnaire, etc.





Research calendar

Life Sciences Information Technology

	Published Planned Current release
Reports title	Release date
Medical Devices Digital Services PEAK Matrix® Assessment 2020	June 2020
Veeva Services PEAK Matrix® Assessment 2021	March 2021
Digital Surgery – A Paradigm Shift for the Healthcare Industry	June 2021
Decentralized Clinical Trial Products PEAK Matrix® Assessment 2021	July 2021
Changing Role of Customer Relationship Management (CRM) to Customer Experience Platform (CXP) – Customer Experience Transformation	November 2021
Life Sciences Commercial Services Specialists PEAK Matrix® Assessment 2022	December 2021
Social Sustainability in Life Sciences	March 2022
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Clinical Development Platforms Products PEAK Matrix® Assessment 2022	July 2022
Connected Medical Device Services PEAK Matrix® Assessment 2022	August 2022
Life Sciences Commercial Analytics & Al Trailblazers: Top Seven Start-ups Creating Buzz in Life Sciences Commercial Technology Landscape	September 2022
Life Sciences Digital Services PEAK Matrix® Assessment 2022	September 2022
Life Sciences Digital Services – Provider Compendium 2023	November 2022
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