

Market Human Report Outsourcing

Multi-country Payroll (MCP) Solutions – Service Provider Compendium 2021

December 2020: Complimentary Abstract / Table of Contents



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- Benchmarking | Pricing, delivery model, skill portfolio
- Peer analysis | Scope, sourcing models, locations
- Locations | Cost, skills, sustainability, portfolio plus a tracking tool
- Tracking services | Service providers, locations, risk
- Other | Market intelligence, service provider capabilities, technologies, contract assessment

Membership information

- This report is included in the following research program(s)
 - Human Resources Outsourcing
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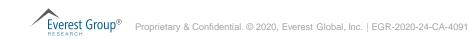
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4.

Background of the research

The importance of MCP solutions has increased post COVID-19 due to the growing need to ensure compliance & employee wellness and reduce costs through digital transformation of payroll systems. Therefore, multi-country payroll providers have upped the ante when it comes to providing next-generation MCP solutions and services to clients. They are engaging in significant capability addition to their platforms in terms of dynamic and configurable dashboards, advanced analytics, automation, cloud implementation, and various advanced employee support features. They are also investing in enhancing their delivery footprint and services scope to keep up with the demands of this fast-growing market.

In this research, we present detailed profiles of 19 MCP solutions providers, featured on the <u>Multi-country Payroll (MCP) Solutions PEAK Matrix® Assessment 2020</u>. Our assessment is based on Everest Group's annual RFI process for the year 2019, interactions with leading MCP providers, client reference checks, and an in-depth analysis of the MCP market. This research includes the following components:

- PEAK Matrix® assessment of MCP solution providers
- Detailed profiles of 19 MCP solution providers

Scope of this report:





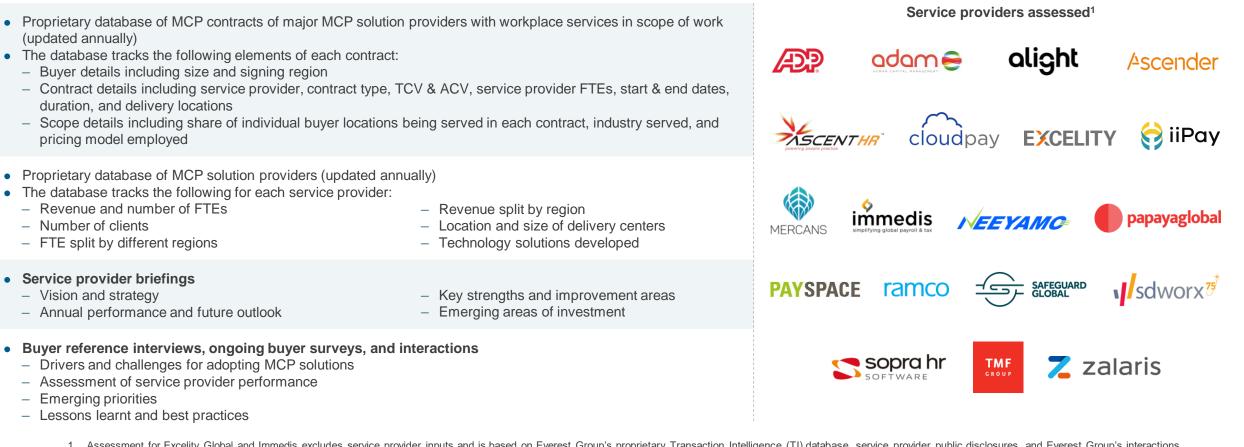


Services

Proprietary data collected through the RFI process from 17 MCP solution providers and Everest Group's proprietary Transaction Intelligence (TI) database, ongoing coverage, service providers' public disclosures, and interaction with buyers



This report is based on the following key sources of proprietary information



- 1 Assessment for Excelity Global and Immedis excludes service provider inputs and is based on Everest Group's proprietary Transaction Intelligence (TI) database, service provider public disclosures, and Everest Group's interactions with buyers
- Note: The analysis for Excelity Global was done before the announcement of its acquisition by Ceridian
 - The source of all content is Everest Group unless otherwise specified

Confidentiality: Everest Group takes its confidentiality pledge very seriously. Contract-specific information collected will only be presented back to the industry in an aggregated fashion



The study provides detailed view of vendors' MCP offerings & capabilities as well as key strengths & areas of improvement | Snapshots to illustrate the depth of report



Research calendar Human Resources Outsourcing

Published Planned Current release

Flagship HRO reports	Release date
Multi-process Human Resources Outsourcing (MPHRO) – Service Provider Profile Compendium 2020	January 2020
Rewards and Recognition (Learning Services) Solutions PEAK Matrix® Assessment with Service Provider Landscape 2020	April 2020
Digital Adoption Platform (DAP) Products PEAK Matrix [®] Assessment with Service Provider Landscape 2020	July 2020
Learning Services PEAK Matrix® Assessment with Service Provider Landscape 2020	June 2020
Learning Services Provider Profile Compendium 2020	August 2020
Digital Adoption Platform (DAP) Products Provider Profile Compendium 2020	August 2020
Multi-country Payroll (MCP) Solutions PEAK Matrix [®] Assessment 2020	September 2020
Digital Adoption Platform (DAP) – State of the Market Report 2021	October 2020
Multi-country Payroll (MCP) Solutions Provider Profile Compendium 2021	December 2020
Multi-country Payroll (MCP) Solutions Annual Report 2021	Q4 2020
Multi-process Human Resources Outsourcing (MPHRO) Services PEAK Matrix® Assessment with Services Provider Landscape 2021	Q4 2020
Multi-process Human Resources Outsourcing (MPHRO) Annual Report 2021	Q4 2020
Thematic HRO reports	Release date
Learning Function of the Future	December 2019
Digital Adoption Platform (DAP): Accelerating the Journey from Transformation to Adoption	February 2020
Impact of Recession on the Business Process Services (BPS) Industry	March 2020
Price Trends in HRO	September 2020

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