



Location Spotlight – Hyderabad, India

Locations Insider™ (LI)

Market Report – May 2019: Complimentary Abstract / Table of Contents

Our research offerings for global services

- ► Market Vista™ Global services tracking across functions, sourcing models, locations, and service providers – industry tracking reports also available
- ► Application Services
- ▶ BPS | Banking & Financial Services
- ▶ BPS | Healthcare & Life Sciences
- ▶ BPS | Insurance
- ▶ Catalyst[™]
- Cloud & Infrastructure
- ► Customer Experience Management Services
- Data & Analytics
- Digital Services
- ▶ Engineering Services
- ▶ Enterprise Platform Services
- ▶ Finance & Accounting

- Human Resources
- ▶ ITS | Banking & Financial Services
- ▶ ITS | Healthcare
- ▶ ITS | Insurance
- ► IT Services Executive Insights™
- ▶ ITS | Life Sciences
- ► Locations Insider™
- ▶ PricePoint™
- Procurement
- ▶ Recruitment & Talent Acquisition
- Service Optimization Technologies

Membership information

- This report is included in the following research program(s)
 - Locations Insider™
- If you want to learn whether your organization has a membership agreement or request information on pricing and membership options, please contact us at info@everestgrp.com, unitedkingdom@everestgrp.com, or india@everestgrp.com

More about membership

In addition to a suite of published research, a membership may include

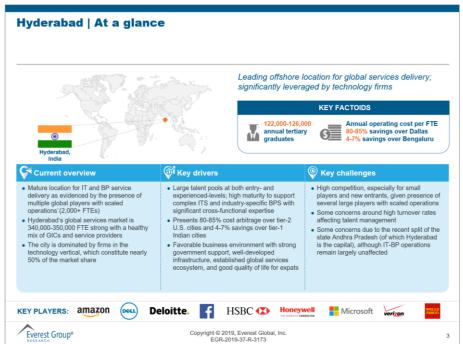
- Accelerators™
- Analyst access
- Data cuts
- Pinnacle Model™ reports
- PriceBook
- Virtual Roundtables
- Workshops

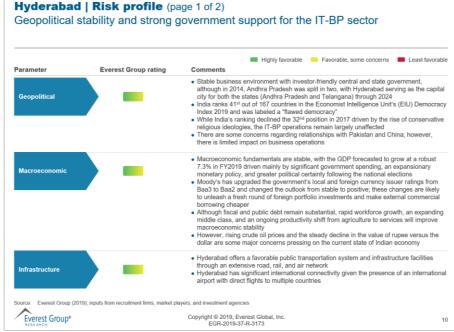
Custom research capabilities

- Benchmarking | Pricing, delivery model, skill portfolio
- Peer analysis | Scope, sourcing models, locations
- Locations | Cost, skills, sustainability, portfolio – plus a tracking tool
- Tracking services | Service providers, locations, risk
- Other | Market intelligence, service provider capabilities, technologies, contract assessment



This report provides perspectives on key aspects of the global sourcing market in Hyderabad







Research calendar – Locations Insider

Published	Planned Current release
Flagship Locations Insider reports	Release date
"Next-wave" Location Profile – Tampa, Florida, The United States	March 2019
Location Spotlight – The Philippines	March 2019
Location Spotlight – Guadalajara, Mexico	May 2019
Location Spotlight – Hyderabad, India	
Global Locations Annual Report 2019	
Location Spotlight – India	Q2 2019
Location Spotlight – San Jose, Costa Rica	Q2 2019
"Next-wave" Location Profile - Chennai, India	Q2 2019
Thematic Locations Insider reports	
Regional Handbook: Focus on Digital Services Talent in Europe	Q2 2019
Talent Hotspots for Risk Analytics In BFSI	Q2 2019
Global Handbook – Focus on Language Skills Availability Across the World	Q2 2019
Changing Fortunes of Delivery Locations – How Macroeconomic Factors Impact Delivery Locations?	Q3 2019
Global Handbook – Focus on Next-Gen Skills Across the World	Q3 2019
What is the Role of Global Delivery Model in an Agile Construct?	Q4 2019
Regional Handbook – Focus on FinTech Talent in the U.S.	Q4 2019

Note: For a list of all of our Locations Insider™ reports, please visit the <u>Locations Insider™</u>



Additional research references

The following documents are recommended for additional insight into the topic covered in this report. The recommended documents either provide additional details or complementary content that may be of interest:

- 1. "Next-wave" Location Profile Bangalore (EGR-2018-37-R-2725); 2019. This report analyzes Bangalore and offers perspectives on global sourcing profile of Bangalore, key opportunities, drivers, and challenges, along with an overview of talent availability, operating costs, and environment risks
- 2. Global Locations Annual Report 2018: Service Delivery Portfolios in a Disrupted World (EGR-2018-37-R-2646); 2018. The Global Locations Annual Report 2018 is a unique and comprehensive guide to understanding the nuances of the global services locations landscape and interpreting locations-related developments and trends to frame locations strategy. This report has three tenets Key Trends Shaping the Landscape, Risk Watch, and Locations PEAK Matrix. It presents insights into the size and growth of the global services market, update of locations activity, changes in risk profiles of locations, and an analysis of the relative maturity, arbitrage, and potential of locations for multiple functions
- 3. IT Services Delivery from APAC (EGR-2017-2-R-2137); 2017. While IT services delivery in the Asia Pacific region has traditionally been centered predominantly in India, companies have shown increased interest in exploring alternative locations such as the Philippines, China, Malaysia, Singapore, and even destinations such as Sri Lanka and Vietnam. In addition to offering lower cost than onshore United States and Europe, each of these locations has a unique value proposition, making them attractive choices for setting up alternative delivery centers / regional hubs for IT operations. This report provides a detailed assessment of location options within the Asia Pacific region for global IT service delivery

For more information on this and other research published by Everest Group, please contact us:

Parul Jain, Practice Director – Global Sourcing: parul.jain@everestgrp.com

Anuja Patel, Senior Analyst – Global Sourcing: <u>Anuja.Patel@everestgrp.com</u>

Ratandeep Burman, Senior Analyst – Global Sourcing: Ratandeep.Burman@everestgrp.com

Website: www.everestgrp.com | Phone: +1-214-451-3000 | Email: info@everestgrp.com







About Everest Group

Everest Group is a consulting and research firm focused on strategic IT, business services, and sourcing. We are trusted advisors to senior executives of leading enterprises, providers, and investors. Our firm helps clients improve operational and financial performance through a hands-on process that supports them in making well-informed decisions that deliver high-impact results and achieve sustained value. Our insight and guidance empower clients to improve organizational efficiency, effectiveness, agility, and responsiveness. What sets Everest Group apart is the integration of deep sourcing knowledge, problem-solving skills and original research. Details and in-depth content are available at www.everestgrp.com.

Dallas (Headquarters)

info@everestgrp.com +1-214-451-3000

Bangalore

india@everestgrp.com +91-80-61463500

Delhi

india@everestgrp.com +91-124-496-1000

London

unitedkingdom@everestgrp.com +44-207-129-1318

New York

info@everestgrp.com +1-646-805-4000

Toronto

canada@everestgrp.com +1-416-388-6765

Stay connected

Website



www.everestgrp.com

Social Media



@EverestGroup



@Everest Group

Blog



www.everestgrp.com/blog/